



Prescription Drug Extra Help Checklist

Did you get Extra Help—Low Income Subsidy Assistance—paying for your prescription drug costs in 2009? To get assistance again this year, you must apply for recertification. Or maybe you already get Extra Help in 2010, but your co-pays and premiums are higher than expected. In either case, you can submit copies of your Best Available Evidence to us.

Best Available Evidence includes documents that show you qualify for Extra Help. Once we validate the Best Available Evidence with Medicaid/Medicare, we will update your Low Income Subsidy Assistance status as quickly as possible.

Documents that show you qualify are listed. Please send a **copy** of one or more documents from the checklist, and mark the documents you send. (Include this checklist as well.) To view examples, please visit:

http://www.wellcare.com/WCAssets/corporate/assets/bae_examples.pdf

- Medicaid card that includes name and eligibility date
- Social Security Administration (SSA) award letter to determine eligibility for full or partial subsidy
- A state document or electronic enrollment file that confirms active Medicaid status
- Screen print from your state's Medicaid systems showing Medicaid status
- Other documentation provided by your state showing Medicaid status
- State document showing Medicaid payment for a full calendar month
- Screen print from your state's Medicaid systems that shows Medicaid paid for a stay of at least a full calendar month at an institution

Fax or mail the **copies** of your Best Available Evidence along with this checklist to us. Please include your name, subscriber ID and phone number so we may contact you directly with any questions on the documentation. Fax directly to our enrollment team toll-free at 1-866-889-8241.

OR MAIL TO:
WellCare
Attn: LISOVR
P.O. Box 69329
Harrisburg, PA 17106-9329

If you have already submitted copies of your Best Available Evidence and believe you are eligible for even more Extra Help, please call Customer Service. For more information, please visit pages 78-81 of the "Medicare and You" 2010 publication listed on the following Web site:

<http://www.medicare.gov/Publications/Pubs/pdf/10050.pdf>

If you have any questions, please call Customer Service toll-free at:

For WellCare Access (HMO), WellCare Select (HMO/HMPOS), WellCare Advocate Complete (HMO) or WellCare Liberty (HMO) only, please call:

For all other plans, please call:

Connecticut	1-866-635-7047	Connecticut	1-866-579-8006
Florida	1-866-637-8041	Florida	1-888-888-9355
Georgia	1-866-482-3361	Georgia	1-866-334-7730
Illinois	1-866-439-1190	Illinois	1-866-334-6876
Indiana	1-866-482-3362	Indiana	1-866-424-4963
Louisiana	1-866-530-9488	Louisiana	1-866-804-5926
Missouri	1-866-635-7049	Missouri	1-866-687-8994
New Jersey	1-866-530-9496	New Jersey	1-866-687-8570
New York	1-866-482-3363	New York	1-800-278-5155
New York: Advocate Complete	1-866-661-1232	Ohio	1-866-687-8815
New York: Liberty	1-866-491-5746	Texas	1-866-687-8878
Ohio	1-866-530-9487		
Texas	1-866-530-9495		

TTY for all states
1-877-247-6272

Monday to Sunday 8 am to 9 pm Eastern