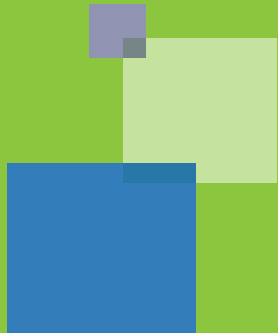




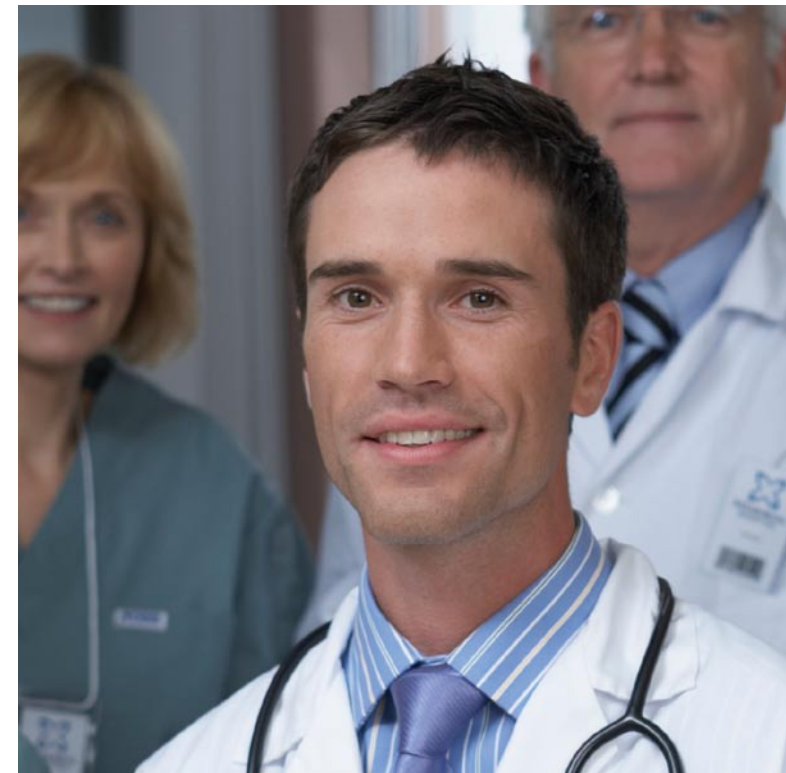
PaySpan Health:

Health Care Payment and Remittance Advice
A free EFT and ERA service available to WellCare Providers



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PaySpan Health

PaySpan Health breaks down the barriers to electronic claim settlement with an innovative solution for Electronic Funds Transfers (EFTs) and Electronic Remittance Advices (ERAs).

Using this free service, you can take advantage of EFTs and ERAs to receive claims payment electronically, without making an investment in expensive EDI software. Using a fast online enrollment, you will be able to receive ERAs and import the information directly into your practice management or patient accounting system, eliminating the need to re-key remittance data from paper advices and have the funds directly deposited into your bank account.

PaySpan Health Offers a Practical Solution to Electronic Claims Payment

As a health care provider, the time your staff spends on payment issues and reconciliation is time taken away

from patient needs. PaySpan Health can rapidly transition you into the world of electronic payments and automated reconciliation, greatly reducing the paperwork and time spent on claims issues and collections.

We understand the value of moving to electronic payment of claims and realize the transition must deliver advantages to you as well. We are making the service available to you at no charge. The solution is designed to significantly improve claim payment processes.

PaySpan Health Benefits to Providers:

- Absolutely no cost to you;
- A secure SSL 128-bit Web site to view remittance records online at any time;
- Improved cash flow through electronic payments;
- No more waiting for paper checks or paper vouchers;
- Set up different payers to different bank accounts, as desired;
- Reduce accounting expenses by having electronic remittance advices imported directly into your existing Practice Management or Patient Accounting Systems; and
- Use the online reporting mechanisms to access adjudicated claims information.

Getting Started is Easy!

Enrolling is quick and simple. Using the registration code sent to you on the WellCare enrollment letter, go to the PaySpan Health Web site dedicated to WellCare providers (www.payspanhealth.com).

During this enrollment process, you will set up a brief profile of your practice, specify bank accounts (multiple accounts if you desire) including other preferences for management of checks, EFTs, ERAs or online presentment of claim payment information.

Please call your Provider Relations representative with any questions.

Should you elect not to receive your payments or vouchers electronically, you will continue to receive paper copies.

Complete Reports Available

PaySpan makes tracking and reconciling payments quick and easy with flexible payment reports. Providers are able to design their own reports and run them at any time. Common examples include Automated Clearing House (ACH) summary reports, monthly payment reports and payment reports sorted by date. PaySpan's report capability takes the mystery out of matching claims to payments!

Options for Remittance Viewing and Receipt

With PaySpan Health, you have a number of options for viewing and receiving remittance details. PaySpan will match your preference for remittance information, with the following options:

- HIPAA-compliant data file that can be downloaded directly to your practice management or patient accounting system;
- Electronic remittance advice presented online and printed in your location; and
- Continued receipt of paper remittance advices, while gaining the benefits of EFT.

For additional information on these and other topics, please refer to WellCare's Provider Manual. The manual should be used as a reference source as it describes requirements and processes for administering our plan as outlined in our provider agreement. For a copy, visit www.wellcare.com or contact your local Provider Relations representative.

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