



Post Office Box 9103
Van Nuys, California 91409-9103

Use the Special Needs Plan Model of Care self-study program for your required annual training.

Dear Provider:

The Centers for Medicare & Medicaid Services (CMS) requires health plans to provide annual education and training on Wellcare's Model of Care (MOC) to providers who usually treat our Special Needs Plan (SNP) members. This applies to our Dual Eligible SNP (D-SNP) members, who are eligible for both Medicare and Medicaid, and Chronic Condition SNP members (C-SNP), who have one or more qualifying conditions.

We update the provider training material annually to align with the current year MOC. Included is the self-study training that outlines the Plan's MOC requirements for our providers. You can download this self-study program from our website at wellcare.com/California/Providers/Medicare/Training/Model-of-Care.

We appreciate the quality care you provide to our members and your support of our efforts to meet CMS regulations regarding the SNP MOC.

For additional information on how to work with our Plan to support SNP members, please visit our provider resource page at www.wellcare.com/california, which houses links to the provider manual, quick reference guides, clinical practice guidelines and other valuable resources.

Sincerely,

Wellcare

Attachment