



## Earn a Bonus for End-of-Year Appointments!

At WellCare Health Plans, we value everything you do to deliver quality care to our members – your patients – and to make sure they have a positive healthcare experience. That’s why we are offering a \$50 bonus to providers who schedule exams with members between Oct. 1, 2018 and Dec. 31, 2018, and close care gaps to ensure our Medicare members receive important medical services by the end of 2018.

- Bonuses are triggered through the normal provider/plan submission of claims.
- All claims/encounters must be submitted by Jan. 31, 2019.
- Payment will be made in summer 2019.

### Scheduling Incentive Instructions

1. Schedule and conduct an exam with the members provided on your HEDIS® Care Gap Reports before Dec. 31, 2018. Use HEDIS Reports as guides to close care gaps. Note: Additional HEDIS measures may become applicable to members as additional claims and data are received throughout 2018.
2. Upon completion of the examination, please document care and diagnosis in the member’s medical record and submit the claim/encounter containing all relevant ICD-10, CPT and/or CPT II codes by Jan. 31, 2019.

Quality care is a team effort.  
Thank you for playing a starring role!



If you have questions, please contact your Provider Relations Representative, Quality Practice Advisor, or call Provider Services at **1-855-538-0454 (TTY 711)**. You can reach us Monday–Friday, from 8 a.m. to 6:30 p.m.



### **Additional Conditions:**

1. Plan shall make no specific payment, directly or indirectly under a provider incentive program to a Provider or Provider Group as an inducement to reduce or limit medically necessary services to an enrollee. This Scheduling Incentive does not contain provisions that provide incentives, monetary or otherwise, for withholding medically necessary care. All services should be rendered in accordance with professional medical standards.
2. The Scheduling Incentive is discretionary and subject to modification due to changes in government healthcare program requirements. The Plan will determine if the Program requirements are satisfied and payments will be made solely at the Plan's discretion. There is no right to appeal any decision made in connection with the Program.
3. The terms and conditions of Provider's participation agreement, except for appeal and dispute rights and processes, are incorporated into the Scheduling Incentive. These include without limitation, all audit rights of the Plan. The Providers and Provider Groups agree that Plan, or any state or federal agency, may audit their records and information.
4. The Plan reserves the right to withhold the payment of any Bonus, that may have otherwise been paid to a Provider or Provider Group to the extent that such Provider or Provider Group has received or retained an overpayment (any money to which the Provider or Provider Group is not entitled, including but not limited to Fraud, Waste or Abuse) from the Plan, or Plan's Eligible Member(s). In the event the Plan determines a Provider or Provider Group has an overpayment, the Plan may offset any Bonus Payment that may have otherwise been paid to the Provider or Provider Group against overpayment.
5. At the Plan's discretion, Providers or Provider Groups who have a contractual or other quality incentive arrangement with the Plan, either directly or through an IPA/Vendor, may be excluded from participation in the Scheduling Incentive.
6. Each Scheduling Incentive participant must be in compliance with all provisions stated in the participation agreement, as applicable. Participants should also have timely, completed required training or education as requested or required by the Plan. All Providers or Provider Groups must be in a participation agreement with the Plan from the effective date and continually through the dates the Bonus payments are made.
7. Only one Bonus payment will be made for meeting the Scheduling Incentive requirements.
8. Bonuses are paid to the Eligible Member's Provider of record at the end of the applicable measure periods as defined in the Scheduling Incentive requirements.

