

PIC:TFK is offered by the Agency for Health Care Administration, the Florida Department of Health, and Florida Hospice and Palliative Care Association.

A Children's Hospice International Program for All-Inclusive Care for Children and Their Families® (CHI PACC®)

CMS Health Plan is a Managed Care Plan with a Florida Medicaid contract. The benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the Managed Care Plan. Limitations and restrictions may apply. Benefits, formulary, and/or pharmacy network may change.

Children's Medical Services Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATTENTION:** If English is not your first language, we can translate for you. We can also give you info in other formats at no cost to you. That includes materials in other languages, Braille, audio, large print and provide American Sign Language interpreter services. Call us toll-free at **1-866-799-5321 (TTY 711)** Monday–Friday, 8 a.m. to 7 p.m.

**ATENCIÓN:** Si el español es su lengua materna, podemos brindarle servicios de traducción. También podemos proporcionarle información en otros formatos sin costo para usted. Esto incluye materiales en otros idiomas, braille, audio, letra de imprenta grande y servicios de interpretación de lenguaje de señas americano. Llámenos sin cargo al **1-866-799-5321 (TTY 711)**, de lunes a viernes de 8 a. m. a 7 p. m.

**ATANSYON:** Si lang matènèl ou se Kreyòl, nou ka fè tradiksyon an pou ou. Nou kapab ba w enfòmasyon yo tou sou lòt fòm ki pa koute ou. Sa gen ladan l literati ki ekri nan lòt lang, sou fòm Bray, fòm odyo, gwo karaktè epitou nou ofri sèvis entèprèt Langaj Siy Ameriken. Annik rele nou nan nimewo pou apèl gratis la. Ou ka kontakte nou nan nimewo **1-866-799-5321**. Pou TTY, rele **711**. Lendi-Vandredi, depi 8 a.m. jiska 7 p.m.



For Children's Medical Services Health Plan, call 1-866-799-5321 (TTY 711) Mon. – Fri., 8 a.m. – 7 p.m. or visit [www.wellcare.com/Florida](http://www.wellcare.com/Florida).

For Florida KidCare call 1-888-540-Kids (5437) TTY: 1-800-955-8771, 7:30 a.m. – 7:30 p.m. (EST) Monday – Friday (except holidays) or visit [www.floridakidcare.org](http://www.floridakidcare.org).

For Medicaid Choice Counseling, call 1-877-711-3662 (TTY 1-866-467-4970) Mon. – Thurs. 8 a.m. – 8 p.m., Fri. 8 a.m. – 7 p.m.

CAD\_51453E State Approved 11192020

©WellCare 2020

FLOWMNBRO51453E\_0000



Partners  
in Care:  
**Together  
for Kids  
(PIC:TFK)**





## What is Partners in Care: Together for Kids?

Florida has a special program for children with a serious illness. Partners in Care: Together for Kids (PIC:TFK) helps your child and family get special care and keep up your quality of life. PIC:TFK's experts have the tools to give you the care, comfort and support your family needs. They work with your child's healthcare provider and CMS Health Plan.



## Why PIC:TFK?

PIC:TFK uses a "palliative care" approach. That means they try to improve the quality of life for patients and family members through early identification and examination of needs. The PIC:TFK team comes up with special solutions to treat pain and other physical, emotional and spiritual needs.



## How Do I Enroll?

Enrollment in PIC:TFK is voluntary. Your child's CMS Health Plan Care Manager is here to help you.

To qualify, your child must be:

- ✓ Enrolled in CMS Health Plan
- ✓ Diagnosed with a serious condition
- ✓ Live in an area where there is a PIC:TFK provider, visit [www.floridahealth.gov/partners-in-care](http://www.floridahealth.gov/partners-in-care) to view a list of providers

For more information, please call your child's care manager.



## Who Provides PIC:TFK Services?

PIC:TFK services are provided by specially trained hospice providers. These providers have experience with palliative care and children. While your child is treated by a hospice provider, they are not a hospice patient.



## Care That Focuses on Your Needs

PIC:TFK works with your child's CMS Health Plan and provider to give your child and family support. They help meet your physical, emotional, and spiritual needs.

Services may include:

- ✓ Child-Life specialists
- ✓ Counseling
- ✓ Grief counseling
- ✓ Nursing care
- ✓ Pain and symptom control
- ✓ Personal care
- ✓ Play, music, and art therapies
- ✓ Respite care
- ✓ Chaplain services
- ✓ Sibling support
- ✓ Support for the entire family



## Take the Next Step!

Learn more about PIC:TFK.

- 1 | Talk to your child's CMS Health Plan Care Manager
- 2 | Visit [www.floridahealth.gov/partners-in-care](http://www.floridahealth.gov/partners-in-care)



## Maintain Your Child's Services

Your child must get at least two different services in a three-month period to stay in the program. There is no limit on how long your child can be in the program. Each year, your child's provider will be asked to confirm your child's eligibility for enrollment in PIC:TFK. Your CMS Health Plan Care Manager will work with the provider when it is time to do so.