



— 2020 Staywell OB Enhanced —  
**Payment Program Information and FAQ**



## I. Summary

OB/GYN providers (Non-MPIP) can potentially earn a lump sum incentive payment for successfully completing the goals outlined in the program description in 2020.

## II. Instructions



1. The measurement period is Jan. 1, 2020 to Dec. 31, 2020
2. Increase your postpartum visit rate by 2% from your 2019 baseline rate
3. Decrease your C-section rate by 2% from your 2019 baseline rate
4. Complete LARC Continuing Education Training and submit certificate to Staywell
5. It is also advised to meet with our Staywell OB Subject Matter Expert to learn more about this program and OB HEDIS® measures

## III. Payment Process & Timelines

All claims and encounters must be submitted by March 1, 2021, to be used in determination of 2020 rates.

LARC training must be completed by Dec. 31, 2020, and the certificate must be submitted to Staywell by Jan. 31, 2021.

If each of the three goals for the program are met, one lump sum payment will go out in third quarter 2021.

## IV. Additional Concerns

Additional conditions for eligibility to receive a bonus under the OB Enhanced Payment Program are:

1. All OB/GYN Providers must (a) be in a participation agreement with Staywell, either directly or indirectly through a Vendor, from the Effective Date and continually through the dates the Bonus payments are made, and (b) comply with their participation agreement, including timely completion of required training or education as requested or required by the Plan.
2. The provider being incentivized must complete the LARC training, not their staff.
3. Bonuses are paid to the OB Incentive Provider at the end of the applicable measurement periods as defined by the program description.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

#### IV. Additional Concerns *(Continued)*

4. Any Bonus payments earned through this incentive program will be in addition to the compensation arrangement set forth in your participation agreement. At Staywell's discretion, incentivized providers who have a contractual or other quality incentive arrangement with Staywell either directly or through an IPA/Vendor may be excluded from participation in this Incentive Program.
5. The terms and conditions of the participation agreement, except for appeal and dispute rights and processes, are incorporated into this Program, including without limitation, all audit rights of Staywell, and the incentivized provider agrees that Staywell or any state or federal agency may audit his/her/its records and information.
6. The Program is discretionary and subject to modification because of changes in government healthcare program requirements or otherwise. Staywell will determine if the requirements are satisfied and payments will be made solely at Staywell's discretion. There is no right to appeal any decision made in connection with the Program. If the Program is revised, the Plan will send a notice to the incentivized provider by email or other means of notice permitted under the participation agreement.
7. Staywell reserves the right to withhold the payment of any Bonus that may have otherwise been paid to the incentivized provider to the extent that such incentivized provider has received or retained an overpayment (any money to which the incentivized provider is not entitled, including but not limited to Fraud, Waste or Abuse) from the Plan, or Plan's Eligible Member). In the event Staywell determines an incentivized provider has an overpayment, Staywell may offset any Bonus Payment that may have otherwise been paid to the incentivized provider against overpayment.



8. Only one Bonus Payment will be made if the goals for the program are met; one lump sum payment will go out in third quarter 2021.

9. Plan shall make no specific payment, directly or indirectly under a provider incentive program, to an incentivized provider as an inducement to reduce or limit medically necessary services to an enrollee and this OB incentive program does not contain provisions that provide incentives, monetary or otherwise, for withholding medically necessary care. All services should be rendered in accordance with professional medical standards.

## Definitions

- **Bonus** means the additional reimbursement beyond the contracted rates in the participation agreement an incentivized provider may receive if program requirements are met.
- **Effective Date** means Jan. 1, 2020.
- **Eligible Member** is a member who meets the age, sex, and/or disease-specific criteria, and the enrollment and other technical criteria, set forth in the *HEDIS Technical Specifications*.
- **HEDIS®** means Healthcare Effectiveness Data and Information Set. HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).
- **HEDIS Technical Specifications** means the *HEDIS 2020 Volume 2, Technical Specifications* as published by the National Committee for Quality Assurance (NCQA), or any applicable successor specifications (i.e., HEDIS 2021).
- **Incentivized Provider** means either a Plan Obstetrician or Gynecologist, Vendor or Independent Practice Association (IPA) who receives this Program Information Guide.
- **Program Measures** are the HEDIS measures that are included in the bonus amounts table outlined below. Program Measures are defined according to the *HEDIS Technical Specifications* and Florida Medicaid Cesarean Section Rate Calculations Specification from AHCA.

Measure	Description
PPC – Postpartum	The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.
C-Section Rate	The percentage of single live born Medicaid births in a practice (pay to provider) delivered via C-section.

Quality care is a team effort. Thank you for playing a starring role

