



WELLCARE EDI TRANSACTION SET
837D X12N HEALTH CARE
CLAIM / ENCOUNTER DENTAL
ASC X12N (004010X097A1)
Companion Guide

Inbound
837 Dental
Claims / Encounter Submission

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REVISION HISTORY

Date	Rev #	Author	Description
12/01/2005	DRAFT	G. Webb	Initial draft
04/10/2006	Final	“	Final Review)cosmetic updates
04/18/2006		“	Added NPI statement (2010AA)
03/19/2008	DRAFT	Sean Malone	
06/16/2008	DRAFT	Craig Smitman	Review and Updates
06/25/2008	Final	Fred Thorpe	Review and Approval
09/15/2008	2.1	Craig Smitman	Clearinghouse Submitters
01/05/2009	2.2	Craig Smitman	Updated for Hawaii Information
11/24/2009	2.3	Craig Smitman	Updated Element into the 2300 - Claim Information about Claim Frequency Type Code
11/24/2009	2.3	Craig Smitman	Added new element in to the 2300 - Original Reference Number (ICN/DCN)
11/24/2009	2.3	Craig Smitman	Added Verbiage for Replace (Adjustment) or Void Claims
11/24/2009	2.3	Craig Smitman	Changed the Verbiage on how to submit the Encounters in the BHT Segment
11/24/2009	2.3	Craig Smitman	Added GA Interest Note
11/24/2009	2.3	Craig Smitman	Added CAS02 segment for GA Interest Requirement
03/10/2010	2.4	Craig Smitman	Added New Rules for GA Processing for the SNIP Level Edits.

CONTACT ROSTER

Trading Partners and Providers ; Questions, Concerns, Testing information please email the following	
EDI Coordinator	
EDICoordinator@wellcare.com	Multi group supported email distribution
EDI Testing	
EDITesting@wellcare.com	Multi group supported email distribution

INTRODUCTION

WellCare Health Plans, Inc. (“WellCare”) used the standard format for Claims Data reporting from Providers and Trading Partners (TPs). WellCare X12N 837 Dental Claim ‘Companion Guide’ is intended for use by WellCare Providers and TPs in conjunction with ANSI ASC X12N National Implementation Guide. It has been written to assist those Submitters who will be implementing the X12N 837D Healthcare Claim Dental transaction. This WellCare Companion Guide clarifies the HIPAA-designated standard usage and must be used in conjunction with the following document:

The 837D Healthcare Claim Dental Implementation Guides (IG)

To purchase the IG contact the Washington Publishing company at www.wpc-edi.com/hipaa/HIPAA_40.asp.

This WellCare Companion Guide contains data clarifications derived from specific business rules that apply exclusively to claims processing for WellCare Health Plans. Field requirements are located in the ASC X12N 837D (004010X097A1) Implementation Guide.

Submitters are advised that updates will be made to the Companion Guides on a continual basis to include new revisions to the web sites below. Submitters are encouraged to check our website periodically for updates to the Companion Guides.

Reporting States

This Guide covers further clarification to Providers and TPs reporting claims to WellCare and providing services in the following states;

<u>Medicaid State Companion Guide:</u>	<u>Companion Guide Release Date</u>
• Florida – FL	Version 8.4 December 22, 2006
• Georgia – GA	Version 2.22 October 26, 2009
• Ohio – OH	Version 10 June 2007
• Illinois – IL	HFS 302 (1) April 2006
• Louisiana – LA	Version 1.3 May 22, 2004
• New York – NY	Version 3.0 May 09, 2007
• Missouri – MO	Not available in document
• Texas – TX	June 1, 2003
• Hawaii – HI	Version 1.5 March 2004

Reporting States Notes:

Georgia Interest Note:

Any interest paid for the claim should be reported in a 2330 (Other Subscriber Information) Loop CAS (Claim Level Adjustment) segment with appropriate CAS codes.

NOTE: do not report interest paid as a separate line item on the Claim / Encounter.

Additional WEDI and Provider look-up Standards

- Paper Claims – Submit “Clean Claims” pursuant to your Provider Agreement using the UB04 and revised CMS1500 claim forms.
- Electronic Claims and Encounters – Submit with updated HIPAA Electronic Transaction and Code Sets, to be included in your Provider Manual. Additional guidance can be found at <http://www.cms.hhs.gov/TransactionCodeSetsStands/>.
- Strategic National Implementation Process (SNIP) – All electronic claims and encounters will require validation of transaction integrity/syntax at levels 4, 5 and 7 of the national guidelines. Below is a description of each level.

WEDI SNIP Type 1: EDI Syntax Integrity Validation

WEDI SNIP Type 2: HIPAA Syntactical Requirement Validation

WEDI SNIP Type 3: Balancing Validation

WEDI SNIP Type 4 - Situational Requirements, i.e. Physical address of service location is required for all places of service billed

WEDI SNIP Type 5 - External Code Set Validation, i.e. Procedure code, ICD-9, zip code

WEDI SNIP Type 7 - Georgia Custom Edits - Georgia Roster Validation i.e. Rendering Provider, NPI, Tax ID, Zip Code and Taxonomy Code

GENERAL INFORMATION

Valid Provider Identifiers

All Submitters are required to use the National Provider Identification (NPI) numbers that is now required in the ANSI ASC X12N 837 as per the 837 Dental (004010X097A1) Implementation Guide for all appropriate loops.

HIPAA Standard Electronic Claims – 837 Professional, Institutional, and Dental Claims			
	Dual Receipt Period (Now through 05/22/07)	Contingency Period (05/23/07 – 05/22/08)	Full Implementation (Post 05/23/08)
Provider submits a transaction with...			(A notification will be sent 60 days before requiring the use of NPI only on transactions)
Legacy ID Only (Provider License# or Medicare ID)	Accept Transaction	Accept Transaction	Reject Transaction
NPI & Legacy ID (Provider License# or Medicare ID)	Accept Transaction (Dual Receipt)	Accept Transaction (NPI must be in primary loops)	Reject Transaction
NPI Only	Reject (unless testing is completed with EDI area)	Accept Transaction (NPI must be registered with us)	Accept Transaction

WellCare Front-End WEDI Snip Validation

The WellCare Front-End System, utilizing EDIFECs Validation Engine, will be performing the WEDI SNIP Validation:

For the State of Florida will have the first **four** levels of WEDI Snip Validation

For the State of Georgia will have all **six** levels of WEDI SNIP Validation

All other States will have the first **three** levels of WEDI SNIP Validation

WEDI SNIP Levels

WEDI SNIP Type 1: EDI Syntax Integrity Validation

WEDI SNIP Type 2: HIPAA Syntactical Requirement Validation

WEDI SNIP Type 3: Balancing Validation

WEDI SNIP Type 4: Situational Validation

WEDI SNIP Type 5: External Code Set Validation

WEDI SNIP Type 7: Custom Edits

Georgia Interest Note:

Any interest paid for the claim should be reported in a 2330 (Other Subscriber Information) Loop CAS (Claim Level Adjustment) segment with appropriate CAS codes.

NOTE: do not report interest paid as a separate line item on the Claim / Encounter

Coordination of Benefits (COB)

All Submitters that adjudicate claims for WellCare HMO or have COB information from other payers are required to send in all the Coordination of Benefits and Adjudication Loops as per the 837 Dental (004010X097A1) Implementation Guide as per Coordination of Benefits Section 1.4.2.



Electronic Submission

Dental service claims submitted using the ANSI ASC X12N 837 format should be separated from all Encounter reporting. When sending Dental service claims WellCare expects the BHT06, Claims Identifier to be set to “CH”. When reporting Encounters WellCare expects the BHT06 to be set to “RP”.

Fee for Service Clearinghouse Submitters

All Fee For Service (FFS) Providers / Vendors must send their claims through a Clearinghouse. WellCare HMO is currently contracted with Emdeon, ACS-Gateway, Availity and SSI. Please contact your clearinghouse for the WellCare Payer ID to use for Claim Routing and any other pertinent ID's.

Encounter File Upload for Direct Submitters

Encounter EDI files for production should be submitted to the following Secure FTP site <https://edi.wellcare.com/human.aspx>, using secure File Transfer Protocol; See section FTP Process.

Submission Frequency

We process files 24 by 7.

File Size Requirements

The following list outlines the file sizes by transaction type:

Transaction Type	Testing Purposes	Production Purposes
837 formats – claims/encounters	50-100 claims	< 5000 claims per ST/SE

FTP PROCESS for Production Encounters and Test files

Secure File Transfer Protocol

MOVEit® is WellCare's preferred file transfer method of transferring electronic transactions over the Internet. It has the FTP option or online web interface.

Secure File Transfer Protocol (SFTP) is specifically designed to handle large files and sensitive data. WellCare's utilizes Secure Sockets Layer (SSL) technology, the standard internet security and SFTP ensures unreadable data transmissions over the Internet without a proper digital certificate.

- Registered users are assigned a secure mailbox where all reports are posted. Upon enrollment, they will receive a login and password.

In order to send files to WellCare submitters need to have an FTP client that supports AUTH SSL encryption.

The AUTH command allows WellCare to specify the authentication mechanism name to be used for securing the FTP session. Sample FTP client examples are:

- WS_FTP PRO® (The commercial version supports automation and scripting)
 - WS_FTP PRO® has instructions on how to connect to a WS_FTP Server using SSL.
- Core FTP Lite® (The free version supports manual transfers)
 - Core FTP Lite® has instructions on how to connect to a WS_FTP Server. Additionally, WellCare can provide setup assistance.

Encounter FILE TEST PROCESS

WellCare will accept test files on a case-by-case basis. Notify the Testing Coordinator of your intent to test and to schedule accordingly.

IF YOU DO NOT NOTIFY WELLCARE OF YOUR INTENT TO TEST, YOUR CLAIM SUBMISSION MAY BE OVERLOOKED.

Encounter Testing

1. Create test files in the ANSI ASC X12N 837D format.
 - Files should include all types of provider claims.
 - Batch files by 837D type of claim and group by month.
 - Set Header Loops for Test:
 - Header ISA15 to "T"
 - Header BHT06 use "RP" in the Header for encounters
2. Name each batch file according to the File Naming Standards listed below:
 - Your company Identifier short name must be 5 characters (Example: CMPNM)
 - 837TEST
 - Date test file is submitted to WellCare (CCYYMMDDHHMM)
 - Last byte equaling file type **D** = Dental services
Example: CMPNM_837TEST_200509011525**D**
3. Transmit your **TEST** files to the WellCare SFTP site: <https://edi.wellcare.com> or submitted through your Clearinghouse.
4. Email a copy of the file Upload Response and your file name to the EDI Coordinator (See contact roster)

Encounter Production

After the Provider or TPs are production ready WellCare will accept ANSI ASC X12N 837D format and process batch files daily. Files must have the appropriate PRODUCTION identifiers as listed in the 837D Mapping Documents.

Encounter Naming Standards:

WellCare uses the file name to help track each batch file from the drop off site through the end processing into WellCare's data warehouse.

1. Claim Header information for Production and Encounters ID's:
 - Set Header Loops for Production:
 - Header ISA15 to "P"
 - Header BHT06 use "RP" in the Header for encounters
2. Name each batch file according to the File Naming Standards listed below:

- Your company Identifier short name must be 5 characters (Example: CMPNM)
 - 837DROD
 - Date production file is submitted to WellCare (CCYYMMDDHHMM)
 - Last byte equaling file type **D** = Dental services
 - **Example:** CMPNM _837DROD_200509011525D
3. WellCare recommends the use of EDIFECs or CLAREDI for SNIP Level 1 through 6 for integrity testing prior to uploading your production files.
 4. Transmit your Production files to WellCare through the SFTP site or through your clearinghouse. For direct submitters see FTP Process section.
 5. After the file has passed through WellCare's Enterprise Systems validation process, (includes business edits), the electronic ANSI ASC X12N 997 (Functional Acknowledgement) outlining file acceptance/rejection will be posted to the SFTP site within 24 hours. See the 837 IG for additional information about the response coding and Attachment C in this Guide for examples.
 6. If the file is unreadable then trading partner will be notified by a WellCare third party coordinator via email.

DESIGNATOR DESCRIPTION

M- Mandatory - The designation of mandatory is absolute in the sense that there is no dependency on other data elements. This designation may apply to either simple data elements or composite data structures. If the designation applies to a composite data structure then at least one value of a component data element in that composite data structure shall be included in the data segment.

R- Required - At least one of the elements specified in the condition must be present.

S – Situational - If a Segment or Field is marked as “Situational”, it is only sent if the data condition stated applies.



FURTHER CLAIM FIELD DESCRIPTION

Refer to the IG for the initial mapping information. The grid below further clarifies additional information WellCare requires.

Interchange Control Header:

Pos	Id	Segment Name	Req	Max Use	Repeat	Notes
	ISA06	Interchange Sender ID	M	1		For Direct submitters Unique ID assigned by WellCare. Example: 123456 followed by spaces to complete the 15-digit element
	ISA08	Interchange Receiver ID	M	1		For Clearinghouse submitters please use ID as per the clearinghouse For Direct submitters Use "WELLCARE" Note: Please make sure the Receiver ID is left justified with trailing spaces for a total of 15 characters. Do not use leading ZEROS. For Clearinghouse submitters please use ID as per the clearinghouse.

Functional Group Header:

	GS02	Senders Code	M	1		For Direct submitters Use your existing WellCare Submitter ID or the trading partner ID provided during the enrollment process. For Clearinghouse submitters please use ID as per the clearinghouse
	GS03	Receivers Code	M	1		For Direct submitters Use WC ID "WELLCARE" For Clearinghouse submitters please use ID as per the clearinghouse



Header:

Pos	Id	Segment Name	Req	Max Use	Repeat	Notes
010	BHT06	Claim/Encounter Identifier	R	1		Use value the value of "CH" or "RP"
LOOP ID - 1000A – Submitter Name						1
020	NM109	Submitter Identifier	R			For Direct Submitters Submitter's "ETIN" i.e., Use the WellCare Submitter ID or 6-digit trading partner ID assigned during the EDI enrollment process. For Clearinghouse submitters please use ID as per the clearinghouse
LOOP ID - 1000B – Receiver Name						1
020	NM103	Receiver Name	R	1		For Direct Submitters Use value "WELLCARE HEALTH PLANS, INC" (i.e., WellCare Health Plans of Georgia WellCare Health Plans of New York) For Clearinghouse submitters please use ID as per the clearinghouse
020	NM109	Receiver Primary ID	R	1		For Direct Use the value of Payer IID For Clearinghouse submitters please use ID as per the clearinghouse



Detail:

Pos	Id	Segment Name	Req	Max Use	Repeat	Notes
LOOP ID - 2000A – Billing/Pay-To Provider Hierarchical Level					≥1	
003	PRV03	Billing/Pay-To Provider Specialty Information	S	1		<p>State Note: IL, NY, GA submitters are required to Use the value of “BI” = Billing or “PT” Pay-To Provider in the “PRV01” and the Taxonomy Code in the “PRV03”.</p> <p>MO Submitters are required to Use the value of “BI” = Billing or “PT” Pay-To Provider in the “PRV01” and the Taxonomy Code in the “PRV03 if submitter has multiple MO HealthNet Legacy Provider ID’s</p>
LOOP ID - 2010AA – Billing Provider Name					1	
015	NM108	Provider Primary Type	R	1		Must have value of “XX”.
015	NM109	Billing Provider ID	R	1		Must have NPI.
035	REF01	Reference Identification Qualifier	R	8		<p>All States: All submitters are required to use the value of “EI”.</p>
035	REF02	Billing Provider Additional Identifier	R	8		<p>All States: All submitters are required to send in their “TAX ID”.</p>
LOOP ID - 2010AB – Pay to Provider’s Name					1	
015	NM108	Provider Primary Type	S-R	1		Must have the value of “XX”
015	NM109	Pay to Provider’s Identifier	R	1		Must have NPI.
035	REF01	Reference Identification Qualifier	S-R	8		<p>All States All submitters are required to use the Use the value of “EI”.</p>
035	REF02	Billing Provider Additional Identifier	R	8		<p>All States: All submitters are required to send in their “TAX ID”.</p>
LOOP ID - 2000B – Subscriber Hierarchical Level					≥1	
005	SBR01	Payer Responsibility Sequence Number Code	R	1		Use the value of “P” if WellCare is the primary payer.
005	SBR09	Claim Filing Indicator Code		1		Value equal to Medicaid or Medicare filing.
007	PAT09	Pregnancy Indicator	S			Use indicator of “Y” if subscriber is pregnant.
LOOP ID - 2010BA – Subscriber Name					1	
015	NM108	Subscriber Primary Identification code Qualifier	S-R			Use the value “MI”.
015	NM109	Subscriber Primary Identifier				Subscriber Medicaid/Medicare ID,
032	DMG01	Subscriber Demographic Information	S-R	1		Required when Loop ID-2000B, SBR02 = “18” (self).
LOOP ID - 2010BB – Payer Name					1	
015	NM108	Identification code Qualifier				Use value “PI”.
015	NM109	Identification code				Use value Payer ID
LOOP ID – 2300 – Claim Information					1	
130	CLM5-3	Claim Frequency Type Code	R	1		All States:



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						Use "1" on original Claim /Encounter submissions
						Use "7" for Claim/Encounter Replacement (Adjustment)
						Use "8" for Claim/Encounter void.
						For both "7" and "8", include the original Wellcare Claim Number (WCN) , as indicated in Loop 2300
180	REF02	Original Reference Number (ICN/DCN)	S-R	1		REF02 (Original Reference Number).
						All States: Required submit a "F8" in the REF01 when CLM05-3 (Claim Submission Reason Code) = "7", or "8" the WellCare ID (WCN) is assigned to a previously submitted Claim/Encounter and required to be sent in the transaction.
190	NTE01	Claim Note - ID	S-R	1	10	State Note: MO - For fee-for-service (FFS) dental claims, where topical fluoride treatment for adults is done, enter 'ADD' here and provide the conditions or criteria for the treatment in NTE02. Up to 5 occurrences of the NTE segment are used. Reference the Missouri Medicaid Provider Manual: Section 15: Billing Instructions - Dental for additional information.
						For dental encounters containing capitated services , enter 'ADD' in NTE01 and ' CAPITATED SERVICES ' in NTE02
						OH –Use when Ohio Medicaid Co-payment exclusions. Enter "ADD" Here.
	NTE02	Claim Note - Note				State Note: MO - For fee-for-service (FFS) dental claims, where topical fluoride treatment for adults is done, enter 'ADD' in NTE01 and provide the conditions or criteria for the treatment here. Up to 5 occurrences of the NTE
190			R	1	10	



segment are used.
Reference the Missouri
Medicaid Provider Manual:
Section 15: Billing
Instructions - Dental for
additional information.

For dental **encounters**
containing **capitated services**,
enter '**CAPITATED
SERVICES**' in **NTE02** and
'**ADD**' in **NTE01**

OH - When Medicaid co-
payment exclusion applies,
the 10 character code (see
Application Value List below)
must be the first item listed in
the NTE02. There must
always be a single space
between the word **COPAY**
and the four character
exclusion code.

ODJFS Example:
NTE*ADD*COPAY PREG~

- Application Value List:
- **COPAY EMER**
(Emergency)
 - **COPAY HSPC**
(Hospice)
 - **COPAY PREG**
(Pregnancy)

LOOP ID – 2310A – Referring Provider Name					<u>1</u>
271	REF02	Referring Provider Secondary Identification	S	5	<p>State Note: HI Submitters For all claims except Medicare crossovers, the Med-QUEST ID and Location Code of the rendering provider. Submit this number with two leading zeros. The format is 00aaaaaall when aaaaaa is the Med-QUEST Provider ID and ll the Location Code.</p> <p>On Medicare crossovers, use the Medicare Provider ID without leading zeros.</p>
LOOP ID - 2310B – Rendering Provider Name					<u>1</u>
250	NM108	Rendering Provider Name	S-R	1	Must have value of "XX".
015	NM109	Billing Provider ID	R	1	Must have NPI.
128	REF01	Reference Identification Qualifier	S	5	<p>All States Only Tax ID Qualifier (EI) can be sent known</p>

ATTACHMENT A

Glossary

Term	Definition
HIPAA	In 1996, Congress passed into federal law the Health Insurance Portability and Accountability Act (HIPAA) in order to improve the efficiency and effectiveness of the entire health care system. The provisions of HIPAA, which apply to health plans, healthcare providers, and healthcare clearinghouses, cover many areas of concern including, preventing fraud and abuse, preventing pre-existing condition exclusions in health care coverage, protecting patients' rights through privacy and security guidelines and mandating the use of a national standard for EDI transactions and codesets.
SSL (Secure Sockets Layer)	SSL is a commonly used protocol for managing the security of a message transmission through the Internet. SSL uses a program layer located between the HTTP and TCP layers. The "sockets" part of the term refers to the sockets method of passing data back and forth between a client and a server program in a network or between program layers in the same computer. SSL uses the public-and-private key encryption system from RSA, which also includes the use of a digital certificate.
Secure FTP (SFTP)	Secure FTP, as the name suggests, involves a number of optional security enhancements such as encrypting the payload or including message digests to validate the integrity of the transported files to name two examples. Secure FTP uses Port 21 and other Ports, including SSL.
AUTH SSL	AUTH SSL is the explicit means of implementing secure communications as defined in RFC 2228. AUTH SSL provides a secure means of transmitting files when used in conjunction with an FTP server and client that both support AUTH SSL.
Required Segment	A required segment is a segment mandated by HIPAA as mandatory for exchange between trading partners.
Situational Segment	A situational segment is a segment mandated by HIPAA as optional for exchange between trading partners.
Required Data Element	A mandatory data element is one that must be transmitted between trading partners with valid data.
Situational Data Element	A situational data element may be transmitted if data is available. If another data element in the same segment exists and follows the current element the character used for missing data should be entered.
N/U (Not Used)	An N/U (Not Used) data element included in the shaded areas if the Implementation Guide is NOT USED according to the standard and no attempt should be made to include these in transmissions.
ATTENDING PROVIDER	The primary individual provider who attended to the client/member during an in-patient hospital stay. Must be identified in 837D, Loop 2310A, REF02 Segment, by their assigned Medicaid/Medicare ID

Term	Definition								
	number assigned by State to the individual provider while the client was in-patient.								
BILLING PROVIDER	The Billing Provider entity may be a health care provider, a billing service, or some other representative of the provider.								
IMPLEMENTATION GUIDE (IG)	Instructions for developing the standard ANSI ASC X12N Health Care Claim 837 transaction sets. The Implementation Guides are available from the Washington Publishing Company.								
PAY-TO-PROVIDER	This entity may be a medical group, clinic, hospital, other institution, or the individual provider who rendered the service.								
REFERRING PROVIDER	Identifies the individual provider who referred the client or prescribed Ancillary services/items such as Lab, Radiology and Durable Medical Equipment (DME).								
RENDERING PROVIDER	The primary individual provider who attended to the client/member. They must be identified in 837D.								
TRADING PARTNERS (TPs)	Includes all of the following; payers, switch vendors, software vendors, providers, billing agents, clearinghouses								
DATE FORMAT	All dates are eight (8) character dates in the format CCYYMMDD. The only date data element that varies from the above standard is the Interchange Date data element located in the ISA segment. The Interchange Data date element is a six (6) character date in the YYMMDD format.								
DELIMITERS	<p>A delimiter is a character used to separate two (2) data elements or sub-elements, or to terminate a segment. Delimiters are specified in the interchange header segment, ISA The ISA segment is a 105 byte fixed length record. The data element separator is byte number 4; the component element separator is byte number 105; and the segment terminator is the byte that immediately follows the component element separator. Once specified in the interchange header, delimiters are not to be used in a data element value elsewhere in the transaction. The following characters are used as data delimiters for all transaction segments:</p> <table border="1" data-bbox="586 1354 1369 1480"> <thead> <tr> <th data-bbox="586 1354 979 1388">CHARACTER</th> <th data-bbox="979 1354 1369 1388">PURPOSE</th> </tr> </thead> <tbody> <tr> <td data-bbox="586 1388 979 1421">* Asterisk</td> <td data-bbox="979 1388 1369 1421">Data Element Separator</td> </tr> <tr> <td data-bbox="586 1421 979 1455">: COLON</td> <td data-bbox="979 1421 1369 1455">Sub-Element Separator</td> </tr> <tr> <td data-bbox="586 1455 979 1480">~ Tilde</td> <td data-bbox="979 1455 1369 1480">Segment Terminator</td> </tr> </tbody> </table>	CHARACTER	PURPOSE	* Asterisk	Data Element Separator	: COLON	Sub-Element Separator	~ Tilde	Segment Terminator
CHARACTER	PURPOSE								
* Asterisk	Data Element Separator								
: COLON	Sub-Element Separator								
~ Tilde	Segment Terminator								



ATTACHMENT B

File Example

ISA*00* *00*
*ZZ*123456789012345*ZZ*123456789012346*020502*1758*U*00401*001000019*0*T*:
GS*HC*1234567890*1234567890*20020502*1758*20019*X*004010X097A1~
ST*837*872501~
BHT*0019*00*0125*19970411*1524*CH~
REF*87*004010X098~
NM1*41*2*FERMANN HAND & FOOT CLINIC*****46*591PD123~
PER*IC*JAN FOOT*TE*8156667777~
NM1*40*2*HEISMAN INSURANCE COMPANY*****46*555667777~
HL*1**20*1~NM1*85*2*FERMANN HAND & FOOT CLINIC*****XX*591PD123~
N3*10 1/2 SHOEMAKER STREET~
N4*COBBLER*CA*99997~
REF*EI*579999999~HL*2*1*22*1~
SBR*P*****AM~
NM1*IL*1*HOWLING*HAL****MI*B99977791G~
NM1*PR*2*HEISMAN INSURANCE COMPANY*****XV*999888777~
N3*1 TROPHY LANE~
N4*NYAC*NY*10032~HL*3*2*23*0~
PAT*41~
NM1*QC*1*DIMPSON*DJ****34*567324788~
N3*32 BUFFALO RUN~
N4*ROCKING HORSE*CA*99666~
DMG*D8*19480601*M~
REF*Y4*32323232~
CLM*900000032*185***11::1*Y*A*Y*Y*B*AA~
DTP*439*D8*19940617~
HI*BK:8842~
NM1*82*1*MOGLIE*BRUNO****XX*687AB861~
PRV*PE*ZZ*203BE004Y~
NM1*77*2*FERMANN HAND & FOOT CLINIC*****XX*591PD123~
N3*10 1/2 SHOEMAKER STREET~
N4*COBBLER*CA*99997~
LX*1~SV1*HC:99201*150*UN*1***1**Y~
DTP*472*D8*19940620~
LX*2~SV1*HC:26010*35*UN*1***1**Y~
DTP*472*D8*19940620~
SE*39*872501~
GE*1*20019
IEA*1*001000019

ATTACHMENT C

997 Interpretation

The examples below show an accepted and a rejected X12 N 997. On the WellCare sftp site in the respective Provider directory the X12N 997 files, when opened, will display as one complete string without carriage returns or line feeds.

Accepted 997

```
ISA*00* 00*5265 *ZZ*100000 *ZZ*100008  
*050923*1126*U*00401*000000166*1*T*~  
GS*FA*77046*100008*20031023*112600*1660001  
*X*004010X097A1~  
ST*997*0001~  
AK1*HC*19990000~  
AK2*837*TEST~  
AK5*A~  
AK9*A*1*1*1~  
SE*6*0001~  
GE*1*1660001~  
IEA*1*000000166~
```

Rejected 997

```
ISA*00* 00*5264 *ZZ*100000 *ZZ*100008  
*050923*1124*U*00401*000000165*1*T*~  
GS*FA*77046*100008*20031023*112400*1650001  
*X*004010X097A1~  
ST*997*0001~  
AK1*HC*19990000~  
AK2*837*TEST~  
AK5*R*7~  
AK9*R*1*1*~  
0~  
SE*6*0001~  
GE*1*1650001~  
IEA*1*000000165~
```

Partial 997

```
ISA*00* 00* *ZZ*WELLCARE *ZZ*391933153  
*080121*1329*U*00401*000000007*0*P*~  
GS*FA*WELLCARE*391933153001*20080121*1329*7*X*004010X097A1~  
ST*997*0005~  
AK1*HC*1~  
AK2*837*0001~  
AK3*NM1*164396**8~  
AK4*9**1~  
AK5*R*5~  
AK2*837*0002~  
AK5*A~  
AK9*E*2*2*1~  
SE*10*0005~  
GE*1*7~  
IEA*1*000000007~
```