



Dear Valued WellCare Provider:

As we've shared with you, Centene (which owns Peach State Health Plan) has acquired WellCare. Along the way, we have committed to keeping you informed about changes related to the acquisition to ensure a smooth transition. To assist in this effort, below are several important updates:

- **During the month of March**, WellCare members will have a special open enrollment period that includes the following options:
 - Actively choose to become a Peach State Health Plan member or choose a different Medicaid health plan. The member's WellCare coverage will continue through April 30, 2021 and the new coverage will go into effect the very next day (May 1, 2021).
 - Those WellCare members who do NOT choose a plan will have their coverage continue through April 30, 2021. They will automatically become a Peach State Health Plan member the very next day (May 1, 2021).
- The WellCare Georgia Medicaid plan will continue to provide all administrative services (claims, authorizations, appeals processing, etc.) for dates of service through April 30, 2021.
- For dates of services May 1, 2021, and forward, providers will contact the member's new Medicaid health plan.

Through this integration, we remain committed to providing a seamless transition for you, your staff and the WellCare members you serve. Over the next couple of months, we will be scheduling provider education sessions and town hall meetings to provide additional information about the transition. If you have any questions in the interim, you can call us Monday through Friday from 7:00am to 7:00pm EST at 1-866-231-1821 (TTY: 711). We will be happy to help!

As always, we wish you good health.

Sincerely,
Sonya Nelson
President & CEO
WellCare of Georgia, Inc.