2019 HEDIS® AT-A-GLANCE:
KEY BEHAVIORAL MEASURES
(17 Years and Younger)

At WellCare, we value everything you do to deliver quality care for our members – your patients – to make sure they have a positive healthcare experience. That's why we've created this easy-to-use, informative HEDIS® At-A-Glance Guide. It gives you the tools you need to meet, document and code HEDIS Measures. Together, we can provide the care and services our members need to stay healthy and improve quality scores and Star Ratings. This benefits our providers, WellCare and ultimately our members. Please contact your WellCare representative if you need more information or have any questions.

Quality care is a team effort. Thank you for playing a starring role!

*Measurement year 2018

HEDIS Measure	Documentation Tips	Sample Codes Used
Follow-Up Care for Children Prescribed ADHD Medication (ADD) • Initiation Phase: Children with a new prescription for an ADHD medication who had 1 follow-up visit with a practitioner with prescribing authority during the 30-day Initiation Phase. • Continuation and Maintenance (C&M) Phase: Children who remain on the medication for at least 210 days and have at least 2 follow-up visits within 270 days after the end of the Initiation Phase. Ages: 6–12 years *Performed: March 1 of the year prior to the measurement year and ending the last calendar day of February of the measurement year**	• When prescribing a new medication, be sure to schedule a follow-up visit within 30 days to assess how the medication is working and to address side effect issues. – Schedule this visit while your member is still in the office. • Schedule two more visits in the 9 months after the 30-day Initiation Phase to continue to monitor your member's progress. • If your member cancels an appointment be sure to reschedule right away.	**CPT Codes:** 96150-96154, 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510 **Telephone Visits:** 98966-98968, 99441-99443 **CPT Telehealth Modifiers:** 95, GT **Telehealth POS 02** **HCPCS:** G0155, G0176, G0177, G0409-G0411, G0463, H0002, H0004, H0031, H0034-H0037, H0039, H0040, H2000, H2001, H2010-H2020, M0064, S0201, S9480, S9484, S9485, T1015 **Initiation Phase:** **CPT Codes:** 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876 **WITH POS:** 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 71, 72 **C & M Phase:** **CPT Codes:** 99221-99223, 99231-99233, 99238, 99239, 99251-99255, 99291 **WITH POS:** 52, 53

This document is an informational resource designed to assist licensed healthcare practitioners in caring for their patients. Healthcare practitioners should use their professional judgment in using the information provided. HEDIS measures are not a substitute for the care provided by licensed healthcare practitioners and patients are urged to consult with their healthcare practitioner for appropriate treatment. HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

WellCare® | **HERITAGE HEALTH**

HEDIS Measure	Documentation Tips	Sample Codes Used
Use of Multiple Concurrent Antipsychotics in Children and Adolescents (APC) Members who were on 2 or more concurrent antipsychotics for at least 90 consecutive days during the measurement year. **Ages:** 1–17 years *Performed: Jan. 1–Dec. 31 of measurement year**	A lower rate of concurrent antipsychotics indicates better performance. Remember to perform regular blood tests for members on antispychotics including: • Blood glucose test or HbA1c annually • LDL-C test annually Consider using standing orders to complete these labs.	For a complete list of medications and NDC codes, please visit **www.ncqa.org**. For Medicaid, please refer to the Preferred Drug List (PDL) on the state-specific WellCare website. For Medicare, please refer to the WellCare Formulary.
Metabolic Monitoring For Children and Adolescents on Antipsychotics (APM) Those members who had 2 or more antipsychotic prescriptions and had metabolic testing in the measurement year. **Ages:** 1–17 years *Performed: Jan. 1–Dec. 31 of measurement year**	Member must have the following: • A blood glucose test or HbA1C • At least one LDL-C test To increase compliance, consider using standing orders to get labs done. For a complete list of medications and NDC codes, please visit **www.ncqa.org.**	**CPT Codes:** **Cholesterol Tests Other Than LDL:** 82465, 83718, 84478 **Glucose Tests:** 80047, 80048, 80050, 80053, 80069, 82947, 82950, 82951 **HbA1c Tests:** 83036, 83037, **CPT II:** 3044F-3046F **LDL-C Tests:** 80061, 83700, 83701, 83704, 83721 **CPT II:** 3048F-3050F
Follow-Up After Emergency Department Visit for Mental Illness (FUM) Members who had an ED visit with a principal diagnosis of mental illness or intentional self-harm, who had and outpatient follow-up visit, intensive outpatient encounter or partial hospitalization with any practitioner within 30 days and 7 days after the ED visit. Two rates are reported: • The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days). • The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days). **Ages:** 6 years and older *Performed: Jan. 1–Dec. 1 of measurement year**	Schedule the 7-day follow-up visit within 5 days to allow flexibility in rescheduling. Involve the member's caregiver regarding the follow-up plan after ED visit, if possible. If the member's appointment does not occur within the first 7 days post-ED visit, please schedule the appointment to occur within 30 days post-ED visit.	**ICD-10-Dx:** Use the appropriate code family: F, T **CPT Codes:** 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510 **Telehealth POS:** 02 **CPT Telehealth Modifiers:** 95, GT **HCPCS:** G0155, G0176, G0177, G0409-G0411, G0463, H0002, H0004, H0031, H0034-H0037, H0039, H0040, H2000, H2001, H2010- H2020, M0064, S0201, S9480, S9484, S9485, T1015 **FOLLOW-UP GROUP 1 WITH POS** **CPT Codes:** 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90870, 90875, 90876 **POS:** 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 52, 53, 71, 72 **FOLLOW-UP GROUP 2 WITH POS** **CPT Codes:** 99221-99223, 99231-99233, 99238, 99239, 99251-99255; **POS:** 52, 53

HEDIS Measure	Documentation Tips	Sample Codes Used

Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP)
 	
Members who had a new prescription for an antipsychotic medication and had documentation of psychosocial care as first-line treatment.
 	
Ages: 1–17 years
 	
Performed: Jan. 1–Dec. 1 of measurement year*
	Member must have documentation of psychosocial care as first-line treatment (prior to initiation of medication therapy).
	
	For a complete list of medications and NDC codes, please visit **www.ncqa.org**.
		ICD-10-Dx: Use the appropriate code family: F
		
		   Psychosocial Care: 90832-90834, 90836-90840, 90845-90847, 90849, 90853, 90875, 90876, 90880
		
		   CPT Telehealth Modifiers: 95, GT
		
		   HCPCS PsychosocialCare: G0176, G0177, G0409-G0411, H0004, H0035-H0040, H2000, H2001, H2011-H2014, H2017-H2020, S0201, S9480, S9484, S9485

Depression Remission or Response for Adolescents and Adults (DRR) Members with a diagnosis of depression and an elevated PHQ-9 score who had a response or remission within 4-8 months of the elevated score. **Ages:** 12 years and older as of April 1 of the prior measurement period *Performed: Jan. 1–Dec. 31 of measurement year**	• When the PHQ-9 indicates an elevated score, it is important to document follow-up in which the rates reported include: • Follow-up PHQ-9 – follow-up PHQ-9 score documented within 4-8 months after the initial elevated PHQ-9 score. • Depression Remission – those who achieved remission within 4-8 months after the initial elevated PHQ-9 score. • Depression Response – those who showed response within 4-8 months after initial elevated PHQ-9 score. The PHQ-9 assessment does not need to occur during a face-to-face encounter; it can be completed over the telephone or through a Web-based portal.	**ICD-10-CM Diagnosis** **Major Depression and Dysthymia:** F32.0-F32.5, F32.9, F33.0-F33.3, F33.40-F33.42, F33.9, F34.1 **CPT Code PHQ-9:** 96127

HEDIS Measure	Documentation Tips	Sample Codes Used
Follow-Up After Hospitalization for Mental Illness (FUH) Members who were discharged following hospitalization for treatment of selected mental illness or intentional self-harm diagnoses and who had a follow-up visit with a mental health practitioner. Two rates reported: • The percentage of discharges for which the member received follow-up within 7 days after discharge. • The percentage of discharges for which the member received follow-up within 30 days after discharge. **Ages:** 6 years and older *Performed: Jan. 1–Dec. 1 of measurement year**	• Schedule the 7-day follow-up visit within 5 days to allow flexibility in rescheduling. Involve the member's caregiver regarding the follow-up plan after IP discharge. • If the member's appointment does not occur within the first 7 days post-discharge, please schedule the appointment to occur within 30 days.	**ICD-10-Dx:** Use the appropriate code family: F, T **CPT Codes:** 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99495, 99496, 99510 **CPT Telehealth Modifiers:** 95, GT **Telehealth POS:** 02 **HCPCS:** G0155, G0176, G0177, G0409-G0411, G0463, H0002, H0004, H0031, H0034-H0037, H0039, H0040, H2000, H2001, H2010-H2020, M0064, S0201, S9480, S9484, S9485, T1015 **CPT Codes:** 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90870, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99251-99255 **WITH POS:** 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 52, 53, 71, 72
Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults (DMS) Members with a diagnosis of major depression or dysthymia, who had an outpatient encounter with a PHQ-9, score present in their record in the same assessment period as the encounter. **Ages:** 12 years and older *Performed: Jan. 1–Dec. 31 of measurement year**	Standardized instruments are used to identify meaningful change in clinical outcomes over time. The PHQ-9, a nationally recognized and standardized assessment tool, is recommended.	**Major Depression and Dysthymia** **ICD-10-Dx:** F32.0-5, F32.9, F33.0-3, F33.40-42, F33.9, F34.1 **Interactive Outpatient Encounter** **CPT Codes:** 90791, 90792, 90832, 90834, 90837, 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510 **HCPCS:** G0155, G0176, G0177, G0409-G0411, G0463, G0502, G0503, G0507, H0002, H0004, H0031, H0034-H0037, H0039, H0040, H2000, H2001, H2010-H2020, M0064, S0201, S9480, S9484, S9485, T1015

HEDIS Measure	Documentation Tips	Sample Codes Used
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET) Adolescent and adult members with a new episode of a substance use disorder or dependence who received the following: • **Initiation of AOD Treatment -** Members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization, telehealth or medication treatment, within 14 days of the diagnosis. • **Engagement of AOD Treatment -** Members who initiated treatment and who had two or more additional AOD services, or medication treatment, within 34 days of the initiation visit. **Ages:** 13 years and older *Performed: Jan. 1–Nov. 14 of measurement year**	• Schedule the 14-day follow-up visit within 10 days to allow flexibility in rescheduling. Involve the member's caregiver regarding the follow-up plan, if possible. • At the end of the initial follow-up appointment, schedule two more follow-up appointments to occur within 34 days of the initial follow-up appointment. • When treating a member for issues related to an alcohol or other drug dependence diagnosis, code for that diagnosis on every claim.	**ICD-10-Dx:** Use the appropriate code family: F **CPT Codes:** 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99384-99387, 99394-99397, 99401-99404, 99408, 99409, 99411, 99412, 99510 **Telephone Visits:** 98966-98968, 99441-99443 **Online Assessment:** 98969, 99444 **Telehealth POS:** 02 **CPT Telehealth Modifiers:** 95, GT **AOD Medication Treatment:** H0020, H0033, J0571-J0575, J2315, S0109 **HCPCS:** G0155, G0176, G0177, G0396, G0397, G0409-G0411, G0443, G0463, H0001, H0002, H0004, H0005, H0007, H0015, H0016, H0022, H0031, H0034-H0037, H0039, H0040, H0047, H2000, H2001, H2010-H2020, H2035, H2036, M0064, S0201, S9480, S9484, S9485, T1006, T1012, T1015 **Initiation Phase** **CPT Codes:** 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876 **WITH POS:** 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 57, 71, 72 **Engagement Phase** **CPT Codes:** 99221-99223, 99231-99233, 99238, 99239, 99251-99255 **WITH POS:** 52, 53

HEDIS Measure	Documentation Tips	Sample Codes Used
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA) Members who had an ED visit with a principal diagnosis of alcohol or other drug (AOD) abuse or dependence and who had a follow-up visit for AOD to include: an outpatient follow-up visit, intensive outpatient or partial hospitalization encounter with any practitioner. Two rates are reported: • The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days). • The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days). **Ages:** 13 years and older *Performed: Jan. 1–Dec. 1 of measurement year**	Schedule the 7-day follow-up visit within 5 days to allow flexibility in rescheduling. Involve the member's caregiver regarding the follow-up plan after ED visit, if possible. If the member's appointment does not occur within the first 7 days post-ED visit, please schedule the appointment to occur within 30 days post-ED visit.	**ICD-10-Dx:** Use the appropriate code family: F **CPT Codes:** 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99384-99387, 99394-99397, 99401-99404,99408, 99409, 99411, 99412, 99510 **Telephone Visits:** 98966-98968, 99441-99443 **Online Assessments:** 98969, 99444 **Telehealth Modifiers:** 95, GT **TeleHealth POS:** 02 **HCPCS:** G0155, G0176, G0177, G0396, G0397, G0409-G0411, G0443, G0463, H0001, H0002, H0004, H0005, H0007, H0015, H0016, H0022, H0031, H0034-H0037, H0039, H0040, H0047, H2000, H2001, H2010-H2020, H2035, H2036, M0064, S0201, S9480, S9484, S9485, T1006, T1012, T1015 **FOLLOW-UP GROUP 1 WITH POS** **CPT Codes:** 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876 **POS:** 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 57, 71, 72 **FOLLOW-UP GROUP 2 WITH POS** **CPT Codes:** 99221-99223, 99231-99233, 99238, 99239, 99251-99255 **POS:** 52, 53