



2017 Harmony Health Plan, Inc.

BH Technical Assistance Calls/Webinar

Webinar Site: www.webmeeting.att.com

Call-In/Meeting Number: 1-877-810-9415

Access Code: 4009062

Webinars take place on the 1st Wednesday of each month, 12 p.m. to 1 p.m., unless otherwise noted.

Join us for upcoming BH Technical Assistance Calls/Webinars. With this series, we hope to help you, our Behavioral Health providers, navigate the Harmony Health Plan system and get familiar with our services to best serve our members.

Submit questions for specific topics in advance to Kathleen.greenfield@wellcare.com.

Please feel free to contact Kate Greenfield at 1-312-516-5885 if you have questions or suggestions for a topic.

Date	Topic	Presenter
Wednesday, January 11, 2017 ** Please note this is the 2nd Wednesday of the month**	Navigating the Harmony/WellCare website and provider portal – Things you didn't know you could do	Claudia Phillips
Wednesday, February 1, 2017	HEDIS & Incentives – Learn the BH HEDIS measures and how you can earn incentives	Kate Greenfield & Rhonda Shelby
Wednesday, March 1, 2017	CMHC – covered services/benefits	Claudia Phillips
Wednesday, April 5, 2017	How Can We Help You Help Our Member? Case Management – What Do They Do? And CommUnity Assistance Line – Hidden Resources for your Patients	Stephen Greenhalge & TBD
Wednesday, May 3, 2017	Prior Authorization Process for inpatient and outpatient BH	Kim Lisle & MaryKate Owens
Wednesday, June 7, 2017	Accessing Our Preferred Drug List & Prior Authorization process for non-preferred drugs	Palak Desai
Wednesday, July 12, 2017 **Please note this is the 2nd	Transportation, Cobalt and Other Benefits	Phyllis Ruska & TBD



Wednesday of the month**		
Wednesday, August 2, 2017	Appeals	Valda John Claudia Phillips
Wednesday, September 6, 2017	DASA – covered services/benefits and how to refer	
Wednesday, October 4, 2017	Mental Health Parity – What does this mean for you and your clients?	TBD
Wednesday, November 1, 2017	How does the 1115 Waiver affect how we cover services?	Kate Greenfield
Wednesday, December 6, 2017	Trends, Outcomes & Best Practices for 2017	Dr. Traci Powell

