

# Broker Support Resources



Support	Purpose	Contact Information
<b>Broker Support</b>	Assistance with contracting, certification, commissions, onboarding, etc.	866-822-1339 Monday - Friday: 8 a.m. - 8 p.m., EST
<b>Request for Information (RFI)</b>	Assistance with resolving applications in Pending status, and request for Information on CCP/PDP plans.	866-822-1339 Monday - Friday: 8 a.m. - 8 p.m., EST
<b>Special Populations (SPOP) Medicaid Eligibility</b>	Eligibility support for Medicare and Medicaid	866-211-0544 Monday - Friday: 8 a.m. - 8 p.m., EST Saturday - Sunday: 8 a.m. - 5 p.m., EST
<b>Telephonic Scope of Appointment (SOA)</b>	Document SOA via phone	CCP: 877-780-39920 PDP: 877-297-3625 Monday - Sunday: 8 a.m. - 8 p.m., All Time Zones
<b>Paper Application Submission</b>	Submit paper enrollment applications	Go to <a href="https://www.wellcare.com/Broker-Resources/Application-and-Enrollment">https://www.wellcare.com/Broker-Resources/Application-and-Enrollment</a> for a listing of our health plan fax numbers
<b>Sales Leadership Contacts</b>	Local market support	Go to <a href="https://www.wellcare.com/Broker-Resources/Broker-Resources">https://www.wellcare.com/Broker-Resources/Broker-Resources</a> for all market contacts