



2020 Provider Information Summary

Authorization Lookup Tool

This tool provides high-level authorization rules for most outpatient and inpatient services but does not factor in any member plan specifics, provider contracts or covered benefits. This tool is at www.wellcare.com. Simply select your state, highlight *Providers* and select *Authorization Lookup* under Tools.

What's in it?

- CPT/HCPCS codes that identify most commonly used services/ authorization rules and indicate which services may require review by one of our vendors (including eviCore, HealthHelp and Turning Point) before services are rendered.

When should we use it?

- Whenever non-Primary Care Services are being rendered but before treating the member. WellCare's secure Provider Portal would be the fastest way to verify authorization requirements and submit an authorization request. If the procedure requested meets clinical criteria, the portal provides an approval that can be printed for easy reference. Please register for access to our Secure Provider Portal today.

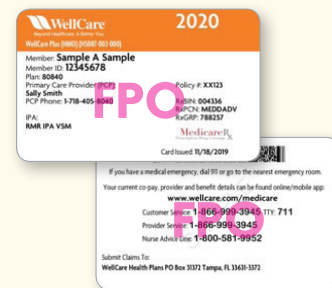
Quick Reference Guide (QRG)

- The **Quick Reference Guide** lists important mailing addresses, phone/numbers, fax numbers and authorization requirements. You can access the QRG at www.wellcare.com. Simply select your state, highlight *Providers* and select *Overview* under Medicare. The Quick Reference Guide and other helpful materials are available for download under *Resources*.



2020 Member ID Cards

All Medicare member ID cards are the same for 2020 and will include specific plan information. Here is a sample 2020 ID Card.



**Quality care is a team effort.
Thank you for playing a starring role!**

