



WellCare of North Carolina Outpatient Imaging Program Provider Education Webinars

In an effort to continue promotion of quality improvement for services provided to WellCare of North Carolina members, effective July 1, 2021, WellCare of North Carolina will use National Imaging Associates, Inc. (NIA) to provide the management and prior authorization of non-emergent, advanced and outpatient imaging services.

Services managed and authorized by NIA include **outpatient**:

- CT/CTA
- CCTA
- MRI/MRA
- PET Scan
- MUGA Scan
- Myocardial Perfusion Imaging (MPI)
- Stress Echocardiography
- Echocardiography

WellCare of North Carolina and NIA encourage providers to attend an upcoming provider educational session on the NIA authorization process. There will be hour-long webinar sessions taking place on the following dates. You will only need to attend one of these educational sessions:

- **Tuesday, June 8, 2021** **8:00 a.m. EST**
Register at the following address:
 - <http://bit.ly/NIA-WellCareofNCProviderWebinar060821800am>
- **Wednesday, June 9, 2021** **12:00 p.m. EST**
Register at the following address:
 - <http://bit.ly/NIA-WellCareofNCProviderWebinar0609211200pm>
- **Friday, June 11, 2021** **8:00 a.m. EST**
Register at the following address:
 - <http://bit.ly/NIA-WellCareofNCProviderWebinar06112021800am>
- **Thursday, June 17, 2021** **12:00 p.m. EST**
Register at the following address:
 - <http://bit.ly/NIA-WellCareofNCProviderWebinar0617211200pm>

It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.

You will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized if possible, to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see [call in instructions](#) below, if you do not have computer access.

WellCare of North Carolina and NIA look forward to working with you to ensure that your WellCare of North Carolina members receive diagnostic imaging services delivered in a quality, clinically appropriate fashion.

Access Instructions

You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Telephone (Please use caution to dial number correctly.):

Dial:

312-626-6799 (US Toll)

656-558-8656 (US Toll)

Meeting ID for Tuesday, June 8, 2021 @ 8:00 a.m. EST:	927 1298 3889
Meeting ID for Wednesday, June 9, 2021 @ 12:00 p.m. EST:	978 8835 4574
Meeting ID for Friday, June 11, 2021 @ 8:00 a.m. EST:	975 5622 8655
Meeting ID for Thursday, June 17, 2021 @ 12:00 p.m. EST:	968 3825 6899

All Health Plan approved training/education materials are posted on the NIA website at www.RadMD.com. For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to www.RadMD.com, click the **New User** button and submit a **“RadMD Application for New Account.”** Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as an Imaging Facility and among the RadMD Menu Options for those logged in as Ordering Physician. If you are an Imaging Facility or Hospital performing imaging exams, an administrator must accept responsibility for creating and managing all logins to RadMD. Your RadMD login information should not be shared.