

## WellCare of North Carolina Physical Medicine Program Provider Education Webinars

WellCare of North Carolina is pleased to announce that beginning July 1, 2021, we are expanding our partnership with National Imaging Associates, Inc. (NIA) to provide utilization management for outpatient rehabilitative and habilitative physical medicine services on behalf of WellCare of North Carolina membership in North Carolina. These industry-wide efforts are to ensure that physical medicine services provided to our members are consistent with nationally recognized clinical guidelines.

Services managed and authorized by NIA will include outpatient:

- Physical Therapy
- Occupational Therapy
- Speech Therapy

WellCare of North Carolina and NIA welcome providers to attend an upcoming provider education webinar on the NIA Physical Medicine Program prior authorization process. There will be several hour-long webinar sessions that will take place on the following dates. You will only need to attend one of the following educational sessions:

- **Thursday, June 3, 2021** **8:00 a.m. EST**  
Register at the following address:
  - <http://bit.ly/NIA-WellCareofNCPhysicalMedicineProviderWebinar060321800am>
- **Monday, June 7, 2021** **12:00 p.m. EST**  
Register at the following address:
  - <http://bit.ly/NIA-WellCareofNCPhysicalMedicineProviderWebinar0607211200pm>
- **Tuesday, June 22, 2021** **8:00 a.m. EST**  
Register at the following address:
  - <http://bit.ly/NIA-WellCareofNCPhysicalMedicineProviderWebinar062221800am>
- **Friday, June 25, 2021** **12:00 p.m. EST**  
Register at the following address:
  - <http://bit.ly/NIA-WellCareofNCPhysicalMedicineProviderWebinar0625211200pm>

**It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.**

You will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized if possible to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see [call in instructions](#) below, if you do not have computer access.

1—WellCare of North Carolina – Physical Medicine Provider Education Webinar

WellCare of North Carolina and NIA look forward to working with you to ensure that your WellCare of North Carolina members receive therapy services delivered in a quality, clinically appropriate fashion.

### Access Instructions

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You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Telephone (Please use caution to dial number correctly.):

Dial:

**312-626-6799** (US Toll)

**656-558-8656** (US Toll)

<b>Meeting ID for Thursday, June 3, 2021 @ 8:00 a.m. EST:</b>	<b>936 7375 5853</b>
<b>Meeting ID for Monday, June 7, 2021 @ 12:00 p.m. EST:</b>	<b>990 6322 5410</b>
<b>Meeting ID for Tuesday, June 22, 2021 @ 8:00 a.m. EST:</b>	<b>965 3779 2024</b>
<b>Meeting ID for Friday, June 25, 2021 @ 12:00 p.m. EST:</b>	<b>998 7858 1275</b>

All WellCare of North Carolina approved training/education materials will be posted on the NIA website at [www.RadMD.com](http://www.RadMD.com). For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to [www.RadMD.com](http://www.RadMD.com), click the **New User** button, select **“Physical Medicine Practitioner”** and submit a **“RadMD Application for New Account”**. Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents will be among the RadMD Menu Options available after logging into the website.