

PROVIDER Update



NEWS & ANNOUNCEMENTS

MAY 6, 2022

UPDATE 22-405

2 PAGES

See What News Is Online for April 2022

Go to www.wellcare.com/California/Providers for the latest information that can help you do business with us

The table starting on page 2 outlines communications that have been posted to the Provider Bulletins section of the Wellcare provider site in April 2022. It includes the posting date, material number and title, type of communication, applicable audience, and a summary of the communication.

Access Provider Bulletins

- 1 Go to at www.wellcare.com/California/Providers.
- 2 Select *Provider Bulletins*.

Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

Go to the online COVID-19 alerts page for info about COVID-19 vaccines!

At www.wellcare.com/California/Providers > *Provider Bulletins* > *COVID-19 Provider Alerts*, you will find information about COVID-19 vaccines. This includes COVID-19 vaccine coverage details, how to enroll to administer the COVID-19 vaccine, and COVID-19 vaccine reporting and coding requirements. Also, access key tips you can use to help talk with and answer questions from your patients about the COVID-19 vaccine, especially those who are hesitant to receive it.

CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by phone or by return fax and destroy this transmission, along with any attachments. If you no longer wish to receive fax notices from Provider Communications, please email us at provider.communications@healthnet.com indicating the fax number(s) covered by your request. We will comply with your request within 30 days or less.

Wellcare Health Plans, Inc. | P.O. Box 31370 | Tampa, FL 33631-3372

Date posted	Number and title	Type of notice	Audience	Summary
April 1, 2022	22-171m , Improve Your Patients' Experience with Timely Access	News & Announcements	<ul style="list-style-type: none">• Physicians• IPAs	Use this helpful tip sheet to ensure you meet the timely access standards for responding and scheduling appointments for patients as required by the Department of Health Care Services (DHCS) and the Department of Managed Health Care (DMHC).
April 29, 2022	22-355m , Recognize and Address Mental Health Symptoms Early	News & Announcements	<ul style="list-style-type: none">• Physicians• IPAs	This Flyer promotes the mental health observance and reminds providers that May is Mental Health month.