

PROVIDER Update



CONTRACTUAL | AUGUST 26, 2022 | UPDATE 22-667 | 1 PAGE

Submit Claims-Related Attachments via the Availity® Portal

Providers can submit claims-related attachments via EDI healthcare claim attachment 275 transactions

Effective August 26, 2022, providers can submit claims related attachments via electronic data interchange (EDI) healthcare claim attachment 275 transactions. Sending attachments electronically offers a faster, more streamlined and cost-efficient process over mailing paper attachments on a paper submission. Examples of attachments are certificates of medical necessity (CMN), discharge summaries and reports to support a claim adjudication.

Wellcare teamed up with Availity to offer a platform where healthcare providers and health plans can electronically submit claims-related attachments.

How to electronically submit claims attachments

All attachments submitted via the Availity portal must include the related claim(s). To get started, complete your registration on the Availity portal.

- Go to www.availity.com and click **Register** at the top of the page.
- Register your organization. Be sure to have your Tax ID (EIN) available.
- Complete the new user registration and click **Sign Up**.
- Next, follow the prompts to complete your registration.

For more details on getting started with the Availity Portal, access the Availity *Reference Guide for Users and Administrators* at www.availity.com/documents/Availity_paa.pdf.

Important note, Providers cannot submit attachments for claims that were submitted prior to July 10, 2022 to payer ID 95567. Those attachments will not correlate appropriately to the claim.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

Go to the online COVID-19 alerts page for info about COVID-19 vaccines!

At www.wellcare.com/California/Providers > *Provider Bulletins* > *COVID-19 Provider Alerts*, you will find information about COVID-19 vaccines. This includes COVID-19 vaccine coverage details, how to enroll to administer the COVID-19 vaccine, and COVID-19 vaccine reporting and coding requirements. Also, access key tips you can use to help talk with and answer questions from your patients about the COVID-19 vaccine, especially those who are hesitant to receive it.

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