

The D-SNP “Look Alike” Transition to D-SNP is Now Complete

ADDITIONAL Q&A OFFICE HOUR SESSIONS AND RESOURCES TO HELP WITH THIS TRANSITION

As of January 1, 2023, members enrolled in dual eligible Special Needs Plan (D-SNP) “look alike” transitioned to another plan. This change helps create an integrated approach to care coordination and provides extra support and resources to patients.

We have added more office hours for questions and answers, and have several resources available to help you with this transition.

Register for an office hour and get your questions answered

You can join one of the following office hours for questions and answers.

1. Select the URL for the office hour you would like to attend below.
2. Fill in the required information to register.
3. Add the office hour to your calendar.

All office hours are at Noon (12 p.m.) Pacific time

Date	URL
Thursday, January 5, 2023	rebrand.ly/sdvpefo
Wednesday, January 18, 2023	rebrand.ly/kcoh0da
Friday, February 3, 2023	rebrand.ly/fma78eu
Tuesday, February 21, 2023	rebrand.ly/r8i0noz

Visit wellcareca.com/providers/DSNP

You can access the D-SNP Resources for Providers site at wellcareca.com/providers/DSNP for information to help you and your patients.

On the site you’ll find information on:

- Which plans your patient transitioned to.
- Questions and answers about D-SNP, including county-specific changes.
- Communications to help you stay informed on the latest news.

We will update the site regularly with more information as it becomes available. Be sure to bookmark the site and check it often for updates.

(continued)



Missed the webinars?

Resource materials and link to the webinar recording is available on the D-SNP Resources for Providers on wellcareca.com/providers/DSNP under *Trainings and Webinars*.

Download the D-SNP reference guide!

The D-SNP reference guide was created to complement the webinars. To download the guide:

- 1 Go to wellcareca.com/providers/DSNP.
- 2 Choose Medicare Advantage. Select *Trainings and Webinars*.
- 3 Then select *Medicare D-SNP Provider Resource Guide*.

Visit wellcare.com/California/Providers/Medicare

The Wellcare provider operations manual has been updated with D-SNP information. The provider manual offers providers access to important plan benefits, limitations and administration processes to make sure members enrolled in any Medicare Advantage plan, including D-SNPs, receive covered services when needed. Go to wellcare.com/California/Providers/Medicare, under Resources select *Provider Manual* to find out more.



Still have questions?

If you have questions regarding this change, visit wellcareca.com/providers/DSNP.

For all other questions, contact us at 866-999-3945.