

PROVIDER Update



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Upcoming Change: Wellcare Offers an Easier Way to Access Utility Assistance and More in 2024

Read on to learn how this change impacts you and the D-SNP members you serve.

Effective January 1, 2024, Wellcare will replace special supplemental benefits for chronically ill (SSBCI) benefits with value-based insurance design (VBID) programs. These VBID programs through our new Spendables™ debit card provide richer benefits to all California D-SNP members.

How this affects you

As a trusted partner in your patients' care, we encourage you to educate your D-SNP patients about the benefits available in 2024 through the VBID program. These benefits include assistance with paying for utilities, rent, healthy food, and gasoline at the pump. The amount provided each month rolls over to the next month if it is not used.

Refer to the table below for more details about this change:

Calendar year	Program type	Attestation requirement	Program benefits
2023	SSBCI	Required	Utility assistance
2024	VBID – Spendables debit card	Not required	<ul style="list-style-type: none">• Healthy food assistance• Pay at the pump for gas assistance• Rent assistance• Utility assistance

Member notification

D-SNP members will be informed about this change in the member's Annual Notice of Change document, which is being sent to members in October 2023. Additionally, a letter about the VBID program benefits, along with their Spendables debit card, will be sent to members in October and November 2023.

THIS UPDATE APPLIES TO:

- Physicians
- Hospitals
- Ancillary Providers
- Independent Practice Associations

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

Additional information

Relevant sections of the Wellcare Provider Manual will be revised to reflect the information contained in this update as applicable. The manual is available online at www.wellcare.com/California/Providers/Medicare.

If you have questions regarding the information contained in this update, contact 866-999-3945.