

PROVIDER *Update*



NEWS & ANNOUNCEMENTS

NOVEMBER 8, 2023

UPDATE 23-1301

2 PAGES

See What News Is Online for October 2023

Go to www.wellcare.com/California/Providers for the latest information that can help you do business with us

The table on page 2 outlines communications that have been posted to the Provider Bulletins section of the Wellcare provider site in October 2023. It includes the posting date, material number and title, type of communication, applicable audience, and a summary of the communication.

Access Provider Bulletins

- 1 Go to at www.wellcare.com/California/Providers.
- 2 Select *Provider Bulletins*.

Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

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Date posted	Number and title	Type of notice	Audience	Summary
October 20, 2023	23-1193m , Upcoming Changes: Wellcare Offers an Easier Way to Access Utility Assistance and More in 2024	News & Announcements	<ul style="list-style-type: none"> • Physicians • IPAs • Hospitals • Ancillary providers 	Effective January 1, 2024, the Plan will no longer offer Special Supplemental Benefits for Chronically Ill (SSBCI). However, members with SSBCI in 2023 will automatically gain value-based insurance design programs in 2024.
October 24, 2023	23-1213m , Annual Medical Records Collection Begins January 1, 2024	News & Announcements	<ul style="list-style-type: none"> • Physicians • IPAs 	Datafied is contracted to retrieve medical records from randomly selected physicians and PPGs starting January 1, 2024 through May 3, 2024. The data is being collected based on the HEDIS® Measurement Year 2023 medical record collection project used to evaluate quality of care.