

PROVIDER *Update*



NEWS & ANNOUNCEMENTS

| APRIL 7, 2023

| UPDATE 23-332

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See What News Is Online for March 2023

Go to www.wellcare.com/California/Providers for the latest information that can help you do business with us

The table starting on page 2 outlines communications that have been posted to the Provider Bulletins section of the Wellcare provider site in March 2023. It includes the posting date, material number and title, type of communication, applicable audience, and a summary of the communication.

Access Provider Bulletins

- 1 Go to at www.wellcare.com/California/Providers.
- 2 Select *Provider Bulletins*.

Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

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Date posted	Number and title	Type of notice	Audience	Summary
March 8, 2023	23-179m , Watch New Online Training About Clinical Care Metrics and Patient Experience	News & Announcements	<ul style="list-style-type: none"> • Physicians • IPAs 	Informs providers about the new video ‘microlearnings’ that cover 11 topics which are available on the appropriate websites or by using a mobile smart device. The topics were designed to enhance providers’ knowledge about clinical care metrics and patient experience in as little as 7–20 minutes. The provider educational support is in partnership with Centene’s Behavioral Health Team.
March 30, 2023	23-246m , Find Local Resources Your Patients Need	News & Announcements	<ul style="list-style-type: none"> • Physicians • IPAs • Hospitals • Ancillary providers 	Community Connect is an online tool used to help members find local resources that are no-cost or low-cost based on a ZIP Code. Resources are listed under 10 categories and available in 100+ languages.