

Provider Newsletter California



2022 • Issue 4 • Medicare



“Thank You!”

“Thank you” – two words heard or used often, perhaps as just a rote response. But when we say it, we want to make sure you hear a sincere message of gratitude:

Thank you for all you do for our members!

Your work during the pandemic elicits even deeper appreciation. When COVID-19 started, you were on the front lines in your role of provider or health care staff member. We honor your undaunted service as you fought an invisible enemy with many unknowns.

We continue to appreciate all you do. We are grateful for your efforts to improve quality, expand access to care and positively impact the community, one person at a time. For this – and all your day-to-day work providing the best quality care – we say **thank you!**

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Join the Conversation on Social Media

Join our digital and social communities for up-to-date information on how we’re working with you and others to help our members live better, healthier lives.





Grant-Funded Exam Tables Improve Accessibility Based on Provider Feedback

Providers love the new adjustable exam tables!

Providers who needed special exam tables to improve accessibility and offer more equitable care purchased them, thanks to a grant from Health Net. Health Net provided 35 tables at a total cost of more than \$244,000 in early 2022.

Comments show that the tables:

- ✓ Help both patient and provider.
- ✓ Are easy to use.
- ✓ Prevent falls among elderly patients.

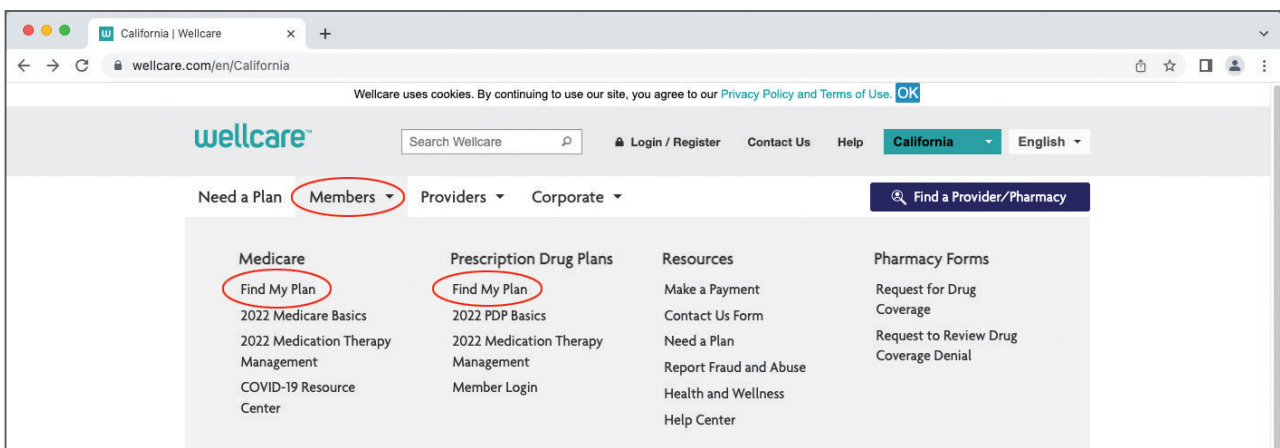


How to Find a Member’s Pharmacy Copay Information

The Wellcare website enables members and providers to access plan materials, including copay information.

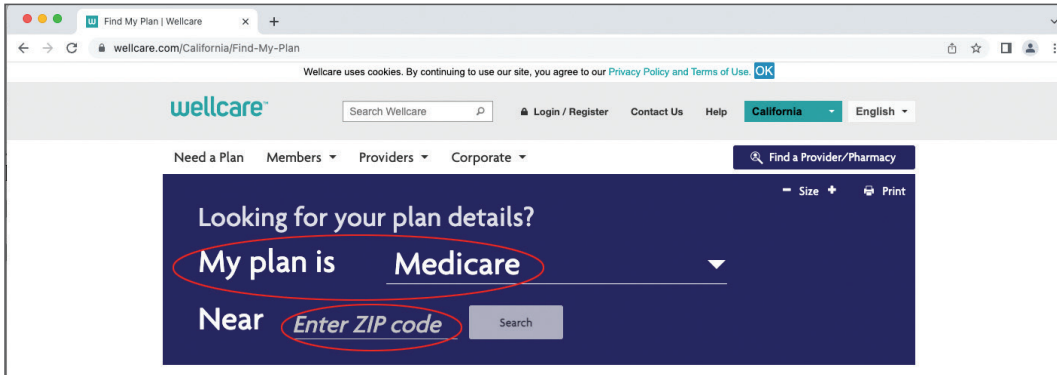
Follow the steps below to view a member’s pharmacy copay information.

- 1 Go to www.wellcare.com/en/California.
- 2 Under Members, select *Find My Plan*.

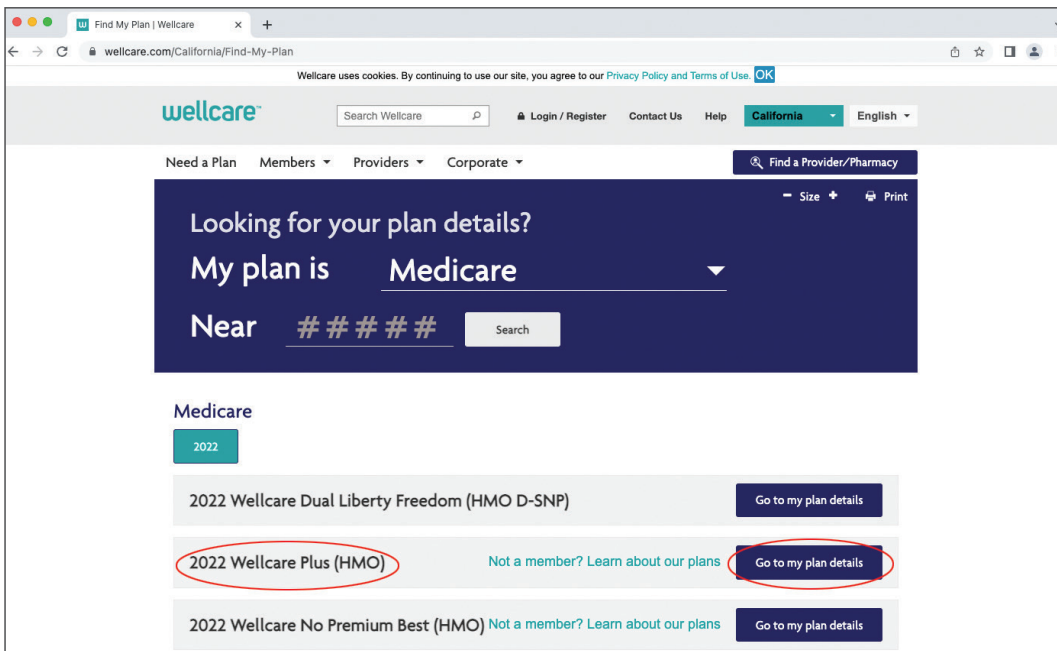


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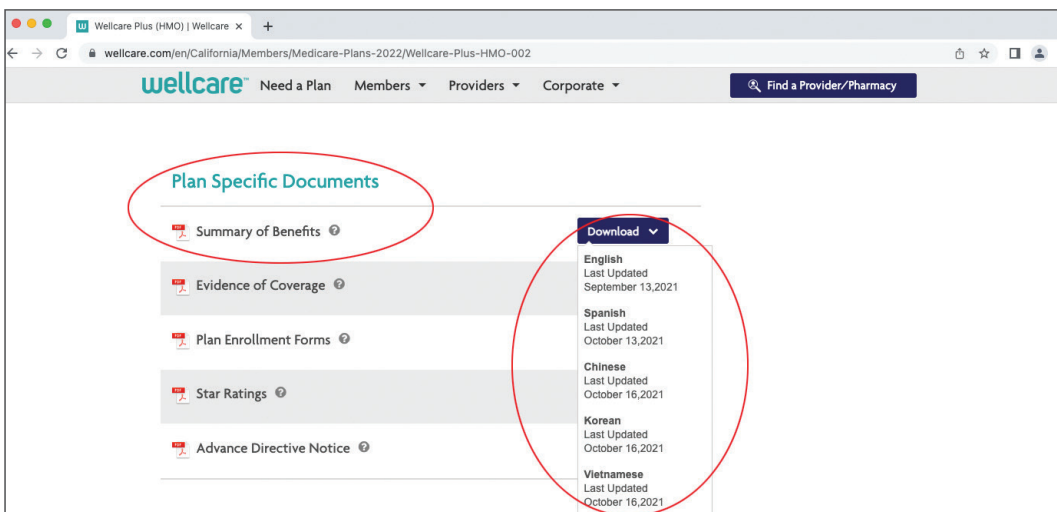
3 From the My plan is page, select *Medicare*, enter the ZIP Code and select *Search*.



4 Choose from the correct plan listed on the result page and select *Go to my plan details*.



5 Scroll to Plan Specific Documents section and next to Summary of Benefits, select *Download* to view the document in any of the listed languages.



- 6 Open the document to view benefit information. Pharmacy copay information starts on or around page 19.

Stage 2: Initial Coverage (after you pay your deductible, if applicable)					
You pay the following until your total yearly drug costs reach \$4,230/\$4,430. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.					
Retail cost-sharing (30-day/90-day supply)					
	Preferred	Standard	Preferred	Standard	Standard
Tier 1 (Preferred Generic Drugs - includes preferred generic drugs and may include some brand drugs.)	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay
Your Summary of Benefits					19

Prior Authorization Is Required for Wound Care Visits Over 12, as of October 1, 2022

Prior authorization is a condition of payment for many services. Refer to provider update 22-731, *Prior Authorization Required for Wound Care Visits Over 12*, distributed August 30, 2022, for information about changes to prior authorization requirements for wound care. Changes became effective as of October 1, 2022.

Prior authorization requests are initiated by the physician and submitted for approval prior to giving specific services.



For more information, view provider update 22-731 online at www.wellcare.com/en/California/Providers/Bulletins.



Statin Therapy for Patients with Diabetes and Cardiovascular Disease

Statin therapy should be considered for most patients with diabetes and/or cardiovascular disease for primary or secondary prevention to reduce the risk of atherosclerotic cardiovascular disease (ASCVD). For your convenience, we have listed the American College of Cardiology (ACC)/American Heart Association (AHA) evidence-based recommendations to assist you in helping you choose the most appropriate statin intensity for your patient.

2018 AHA/ACC Cholesterol guideline: Primary prevention

Patient risk category	ACC/AHA recommendation
Patients ages 20–75 and LDL-C \geq 190 mg/dl	A high-intensity statin
T2DM and ages 40–75	Moderate-intensity statin and risk estimate to consider high-intensity statins
Age > 75	Clinical assessment and risk discussion
Ages 40–75 and LDL-C \geq 70 mg/dl and < 190 mg/dl without diabetes <ul style="list-style-type: none"> • Risk 5% to < 7.5% (borderline risk) • Risk \geq 7.5–20% (intermediate risk) • Risk \geq 20% (high risk) 	Risk Estimator <ul style="list-style-type: none"> • Moderate-intensity statin • Moderate-intensity statins and increase to high-intensity with risk enhancers • High-intensity statin

Commonly prescribed statins

High-intensity	Moderate-intensity
atorvastatin 40, 80 mg	lovastatin 40, 80 mg
rosuvastatin 20, 40 mg	pravastatin 40, 80 mg
	simvastatin 20, 40 mg
	atorvastatin 10, 20 mg
	fluvastatin 80 mg
	rosuvastatin 5, 10 mg
	pitavastatin 1, 4 mg

We value everything you do to deliver quality care to our members – your patients. We recognize that you are best qualified to determine the potential risks versus benefits in choosing the most appropriate medications for your patients.

Reference

2019 ACC/AHA Guideline on the Primary Prevention of Cardiovascular Disease: A Report of the American College of Cardiology/American Heart Association Task Force on Clinical Practice Guidelines. *J Am Coll Cardiol*. 2019; March 17. Accessed 6/23/2022. [acc.org/latest-in-cardiology/ten-points-to-remember/2019/03/07/16/00/2019-acc-aha-guideline-on-primary-prevention-gl-prevention](https://www.acc.org/latest-in-cardiology/ten-points-to-remember/2019/03/07/16/00/2019-acc-aha-guideline-on-primary-prevention-gl-prevention).

Stone NJ, Robinson J, Lichtenstein AH, Bairey Merz CN, Blum CB, Eckel RH, Goldberg AC, Gordon D, Levy D, Lloyd-Jones DM, McBride P, Schwartz JS, Shero ST, Smith SC Jr, Watson K, Wilson PWF. 2013 ACC/AHA guideline on the treatment of blood cholesterol to reduce atherosclerotic cardiovascular risk in adults: a report of the American College of Cardiology/American Heart Association Task Force on Practice Guidelines. *Circulation*. 2013;00:000–000. Accessed 1/28/2018.

circ.ahajournals.org/content/early/2013/11/11/01.cir.0000437738.63853.7a.full.pdf.



Provider Formulary Updates

Find the complete Formulary at
www.wellcare.com/California/Providers/Medicare/Pharmacy.

To find the Provider Manual, visit
www.wellcare.com/California/Providers/Medicare.

Also, refer to the Provider Manual to view more information regarding Wellcare's pharmacy Utilization Management (UM) policies and procedures.

Provider Bulletins



Remember to view the online Provider Bulletins regularly for important updates and notices.



Provider bulletins are located at **www.wellcare.com/en/California/Providers/Bulletins**.



Other Resources Online

Provider News – Provider Portal

Remember to check messages regularly to receive new and updated information.

Visit www.wellcare.com/California, then select *Providers*.

Resources and Tools

Visit www.wellcare.com/California, then select *Providers* to find guidelines, key forms and other helpful resources. You may also request hard copies of documents by contacting your Provider Relations representative.

Refer to our Quick Reference Guide for detailed information on many areas including Claims, Appeals and Pharmacy.

These are at www.wellcare.com/california/providers/medicare.

Please remember that all Clinical Guidelines detailing medical necessity criteria for several medical procedures, devices and tests are also available on our website. Click on *Clinical Guidelines* under Tools.

We're Just a Phone Call or Click Away



Wellcare:
866-999-3945



www.wellcare.com/medicare