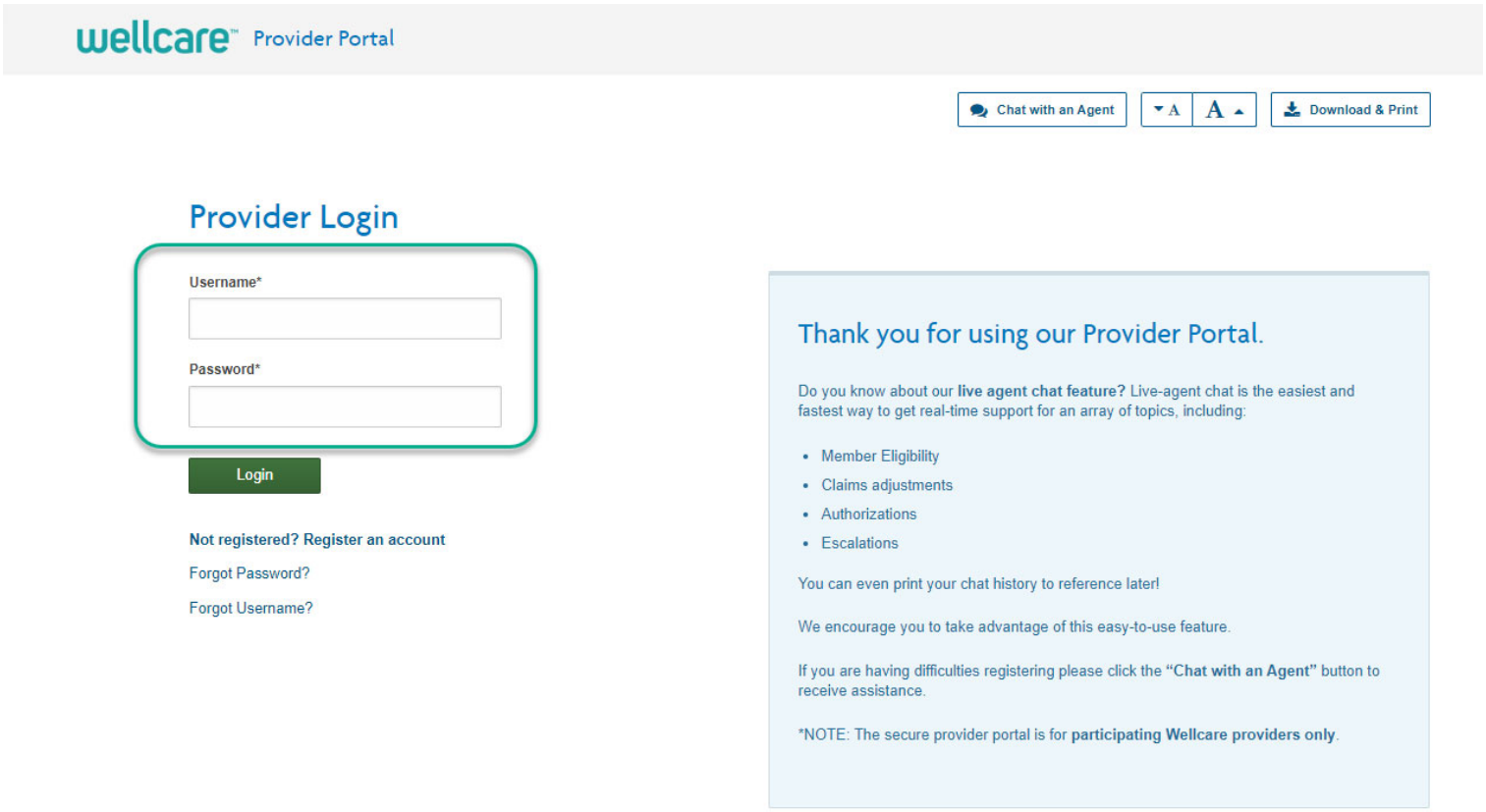
CENTENE® Corporation

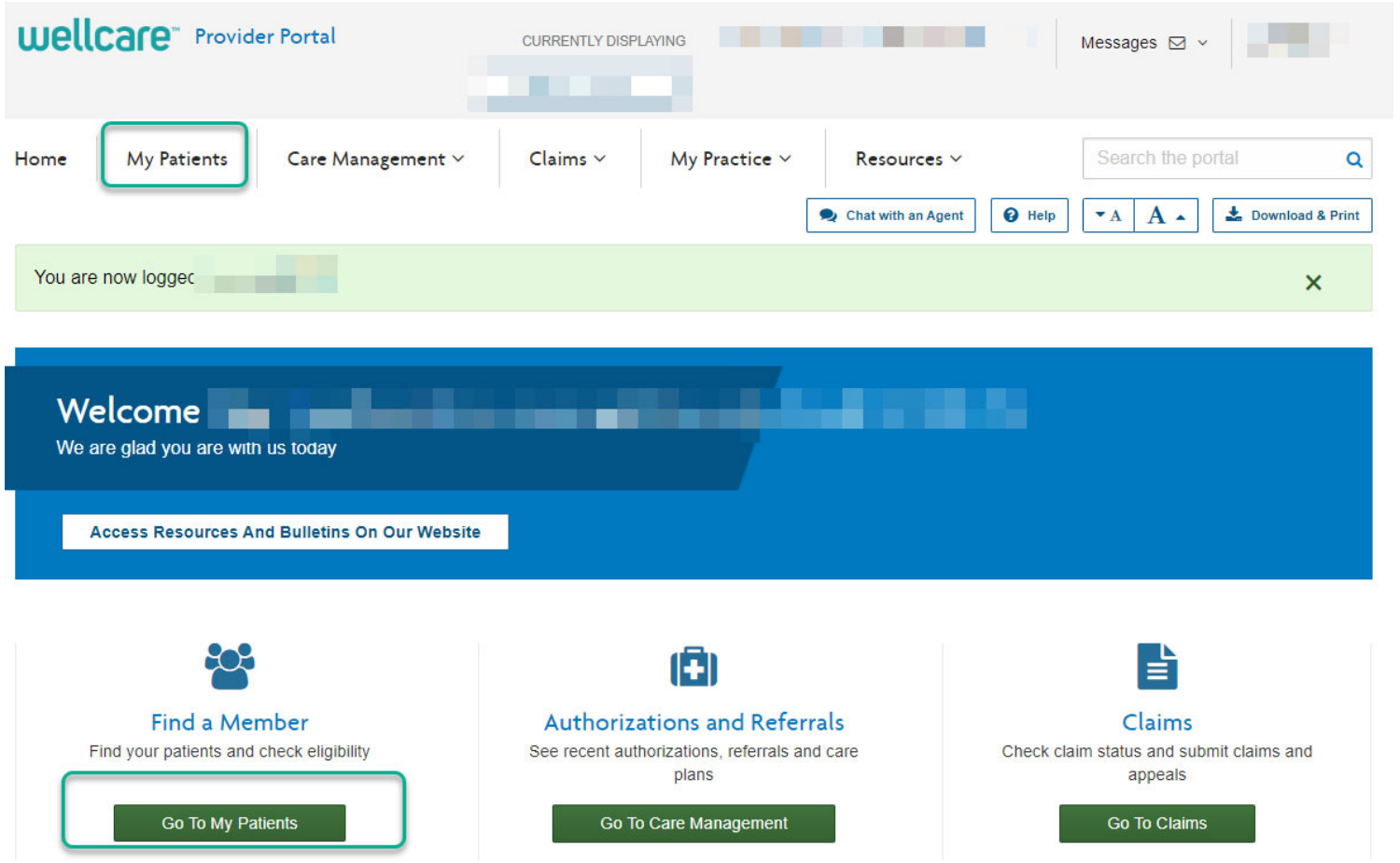
WellCare Provider Portal

WellCare Provider Portal - How to Log In

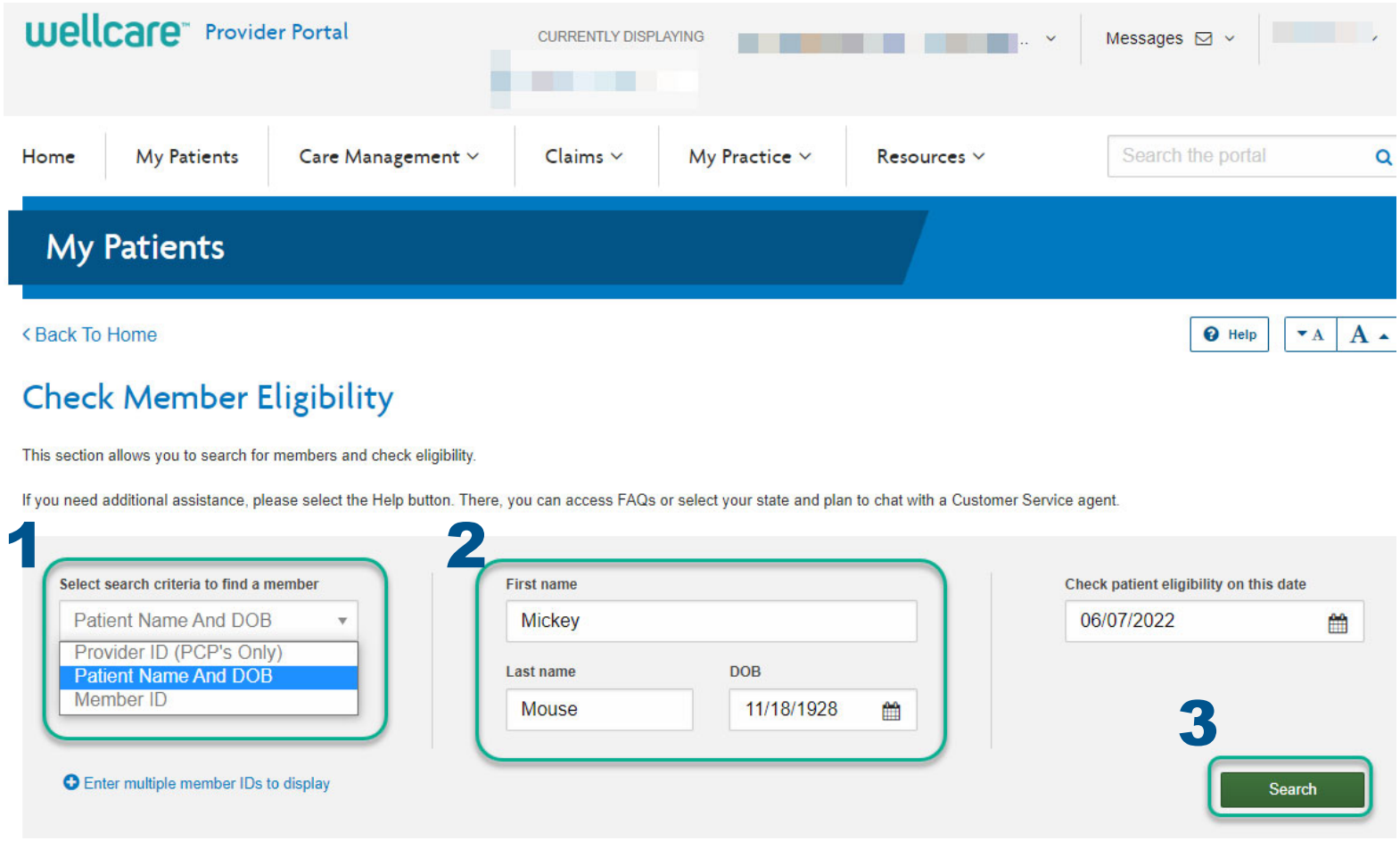
https://provider.wellcare.com/



WellCare Provider Portal - Provider Home Screen

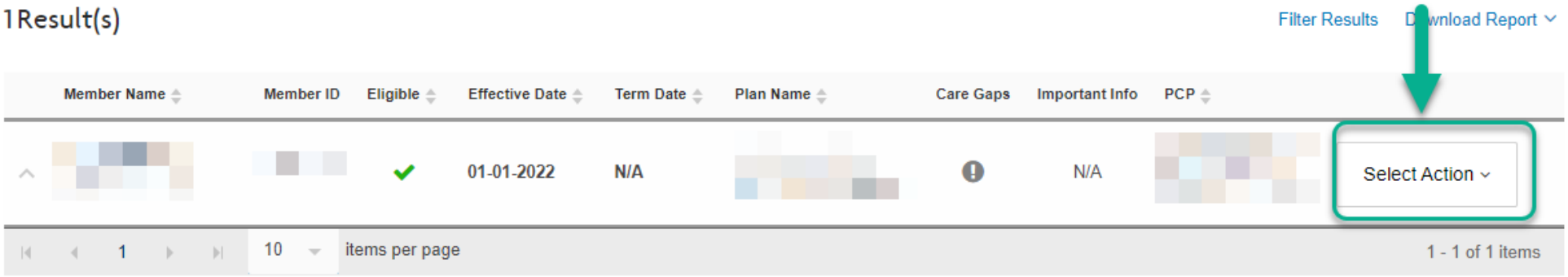


WellCare Provider Portal - Locating an Appointment Agenda

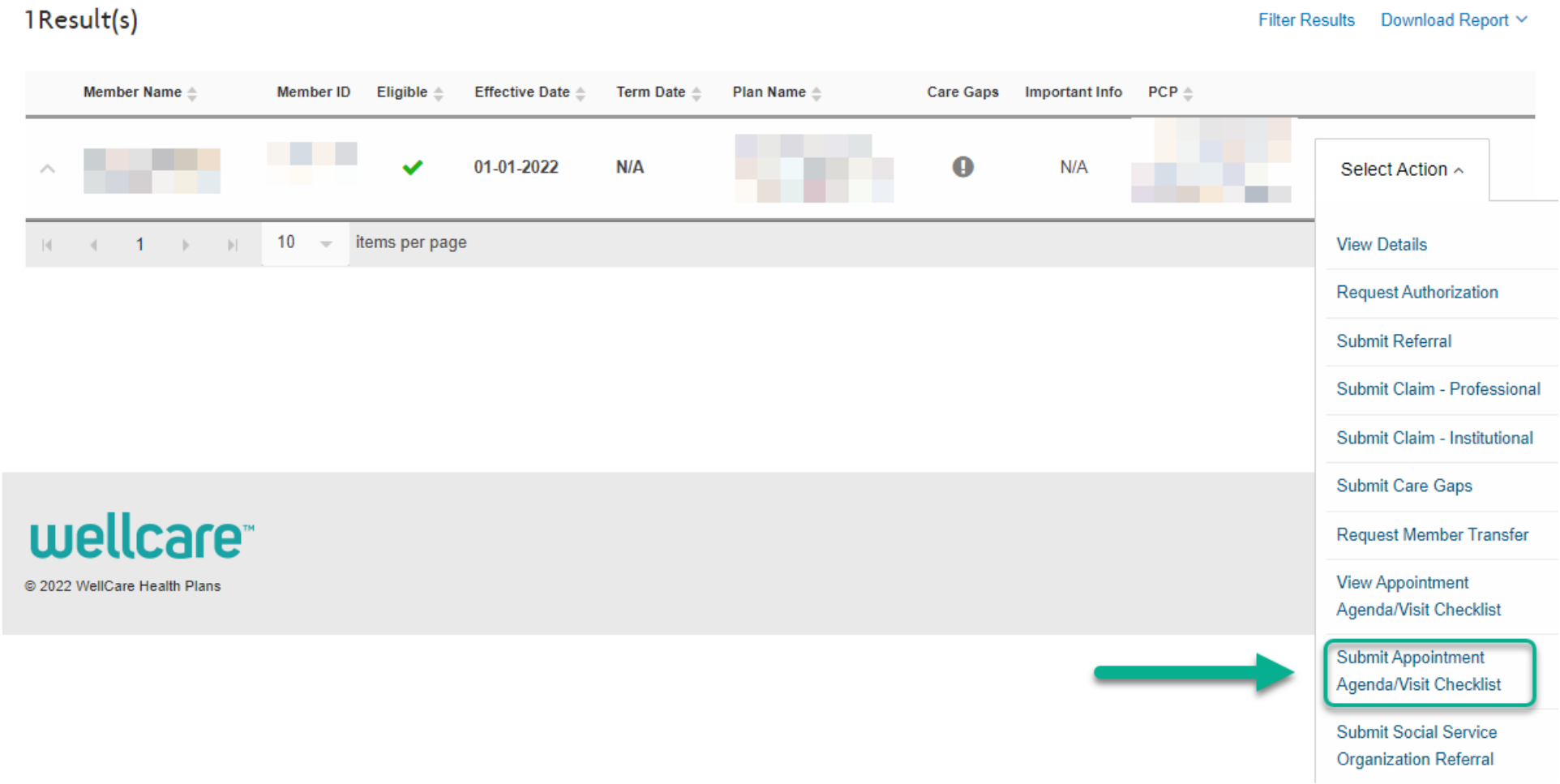


1. Using the drop down select Patient Name and DOB
2. Enter patient information
3. Click Search
   Patient results will populate below search box, you may have to scroll down to see results

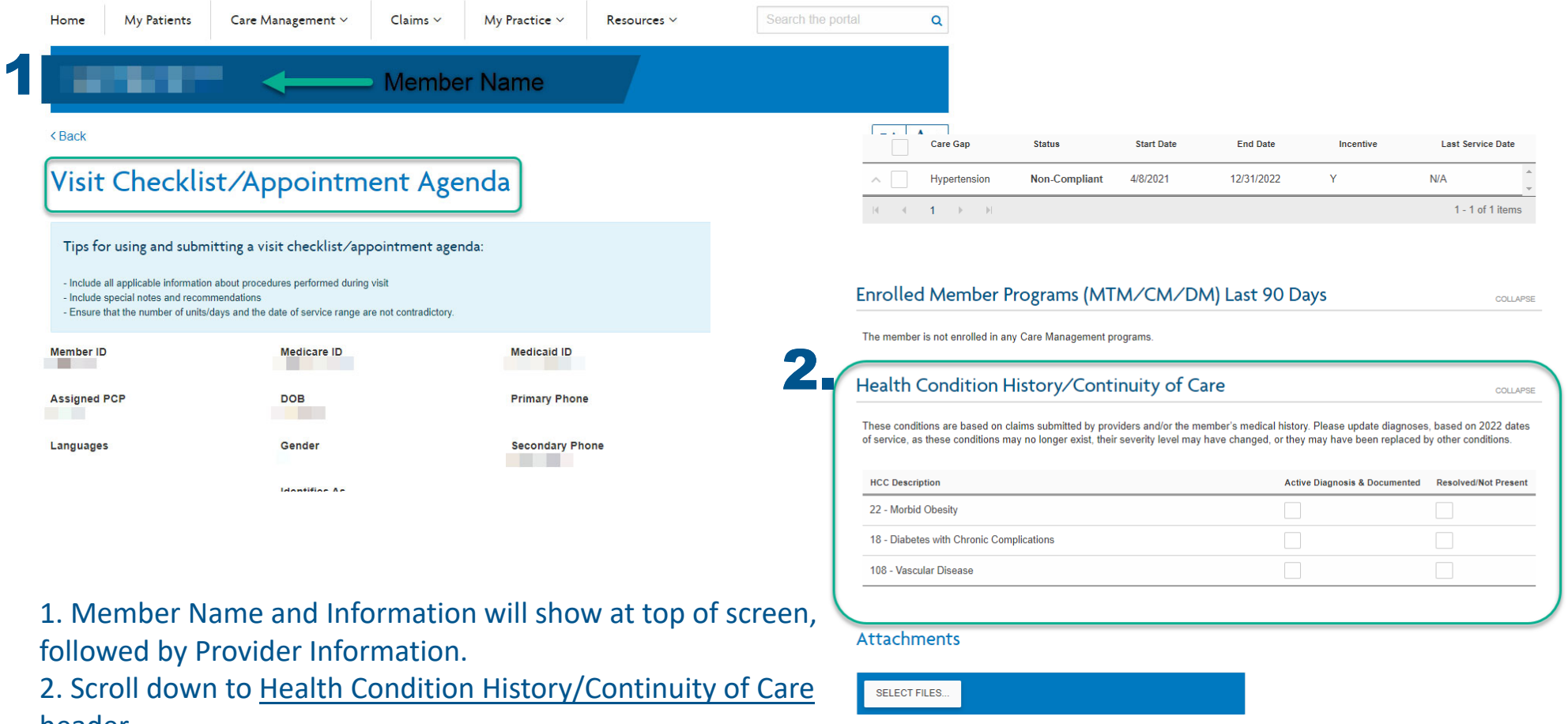
WellCare Provider Portal - Locating an Appointment Agenda



WellCare Provider Portal- Locating an Appointment Agenda

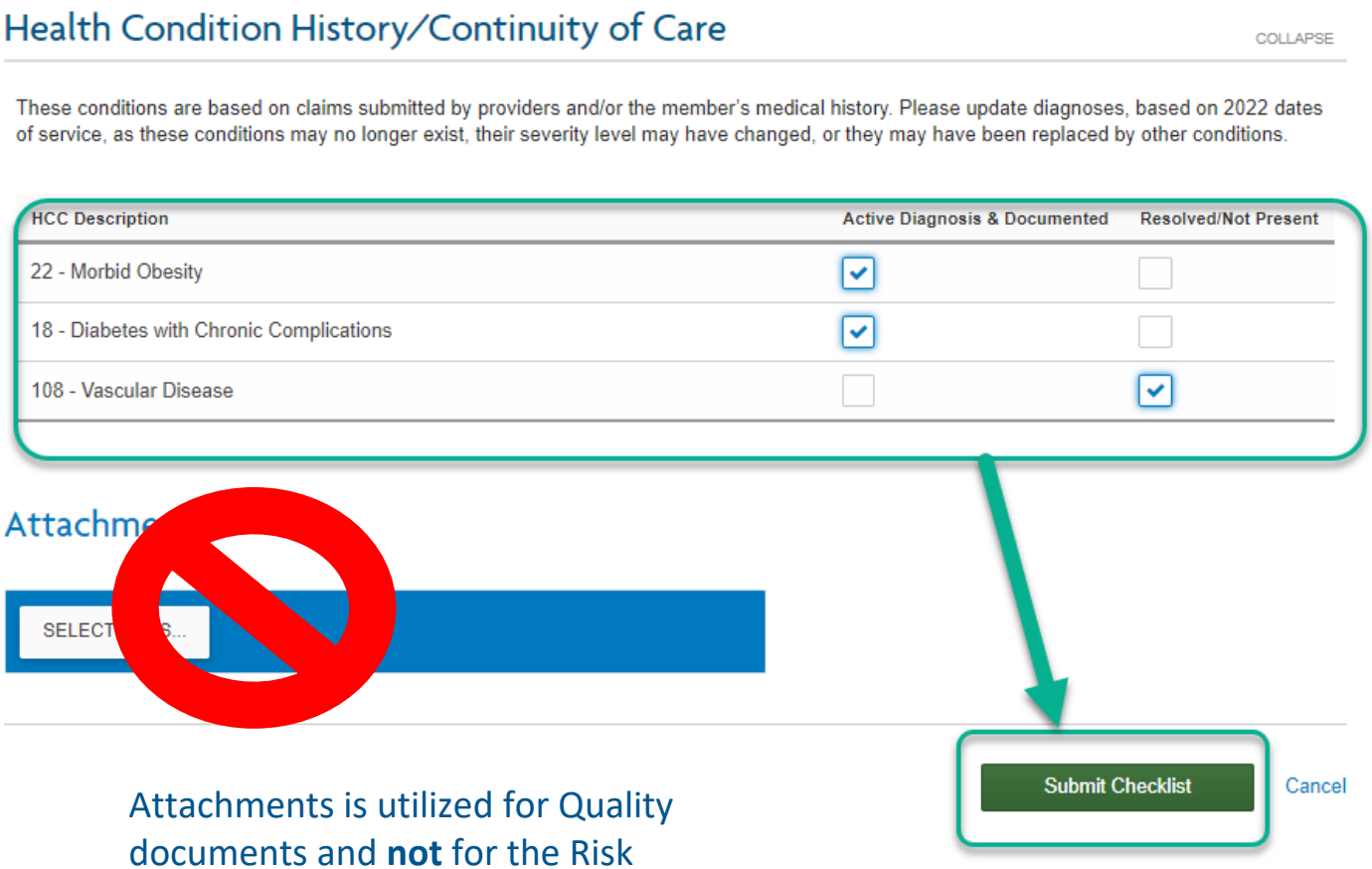


WellCare Provider Portal - Locating an Appointment Agenda



1. Member Name and Information will show at top of screen, followed by Provider Information.
2. Scroll down to Health Condition History/Continuity of Care header.

WellCare Provider Portal - Submission of Agendas



Attachments is utilized for Quality documents and **not** for the Risk Adjustment Appointment Agendas.

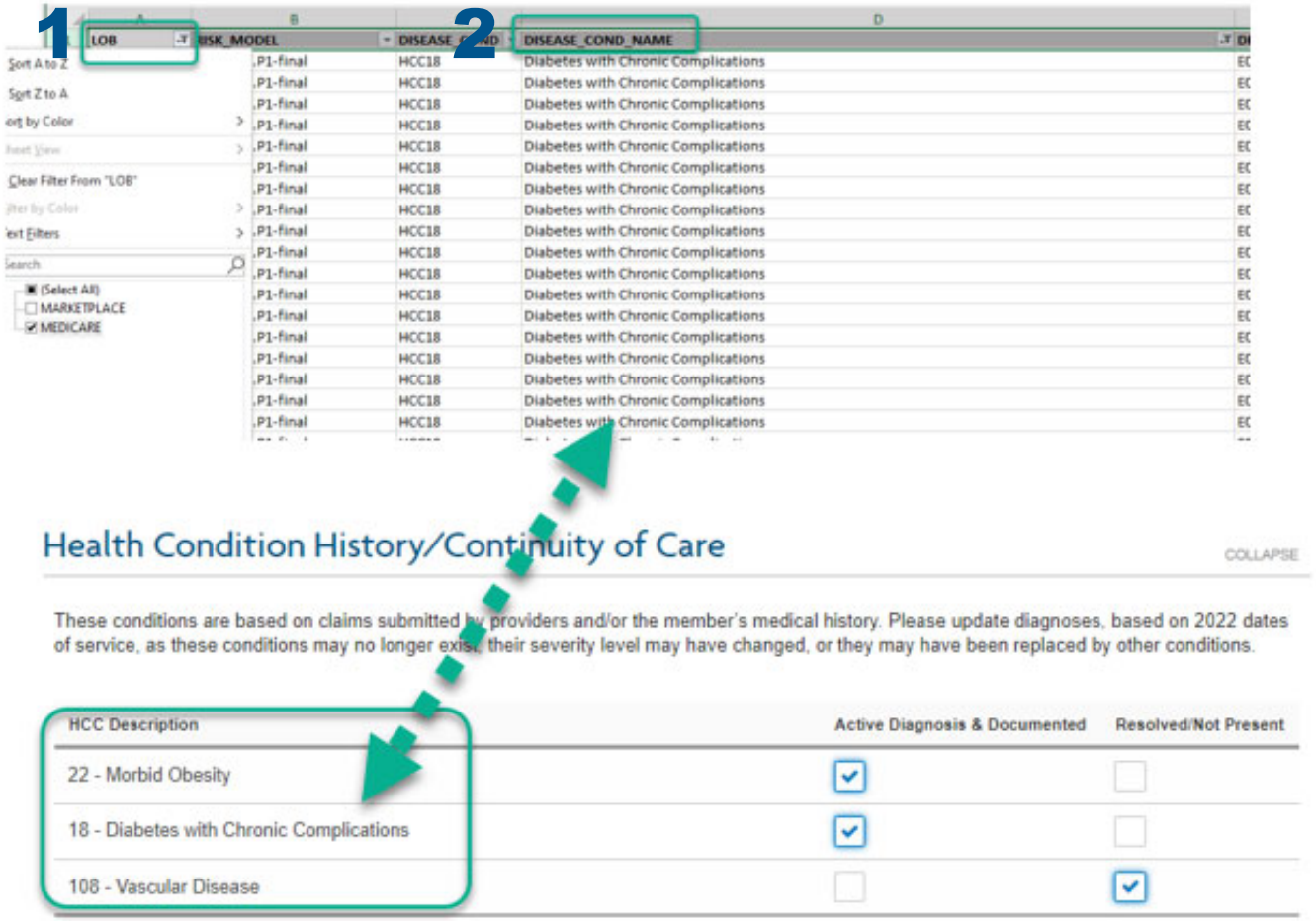
- Health Conditions History/Continuity of Care is to be completed by checking appropriate boxes for each listed row during assessment of the patient, the click 'Submit Checklist"

- 'Active Diagnosis & Documented' – Patient is currently presenting with this condition. Providers must submit a claim with a diagnosis code that maps to the Disease Category listed on the agenda.

- 'Resolved/Not Present' – Patient is not presenting with the condition listed on agenda.

- Provider must submit a claim with a 2022 face to face visit and should submit appropriate codes for conditions the Patient is currently presenting.

WellCare Provider Portal - Excel Condition Mapping (using Disease Condition)



Using Condition Mapping a provider can determine if the HCC is linked to corresponding diagnosis categories.

1. Filter Condition Mappings file by Line of Business (LOB) the member is associated with.
2. Filter Disease_Cond_Name (Column D) to match the HCC Description on the appointment agenda.

WellCare Provider Portal - Excel Condition Mapping (using Disease Condition)

LOB	RISK_MODEL	DISEASE_COND	DISEASE_COND_NAME	DIAG	DIAG_DESC
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.21	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.22	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.29	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.311	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.319	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3211	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3212	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3213	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3219	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3291	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3292	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3293	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3299	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3311	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3312	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3313	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3319	Diabetes mellitus due to underl
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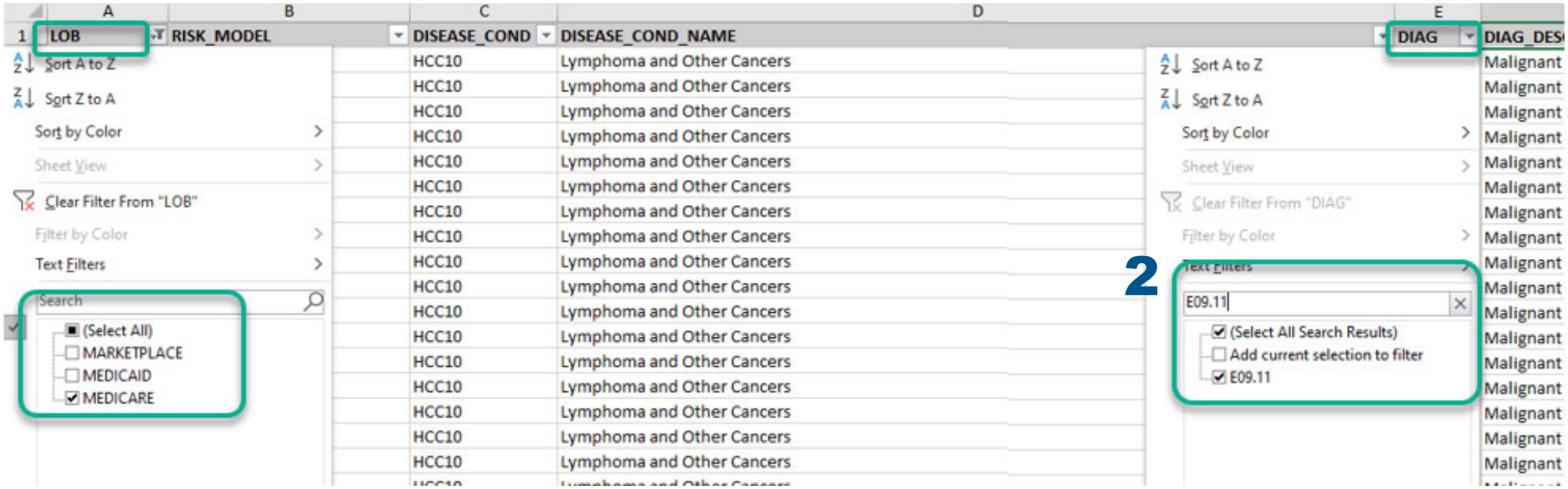
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3393	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3399	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3411	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3412	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3413	Diabetes mellitus due to underl
MEDICARE	V2421.86.P1-final	HCC18	Diabetes with Chronic Complications	E08.3419	Diabetes mellitus due to underl

- If diagnosis code billed by provider is listed in column E, HCC is linked to corresponding diagnosis categories and condition is Active Diagnosis.
- If diagnosis code billed by provider is NOT listed in column E, condition is Resolved/Not Present and provider bills what is clinically appropriate

- Active Diagnosis & Documented' – Patient is currently presenting with this condition. Providers must submit a claim with a diagnosis code that maps to the Disease Category listed on the agenda.

- 'Resolved/Not Present' – Patient is not presenting with the condition listed on agenda.

WellCare Provider Portal - Excel Condition Mapping (using DX Code)

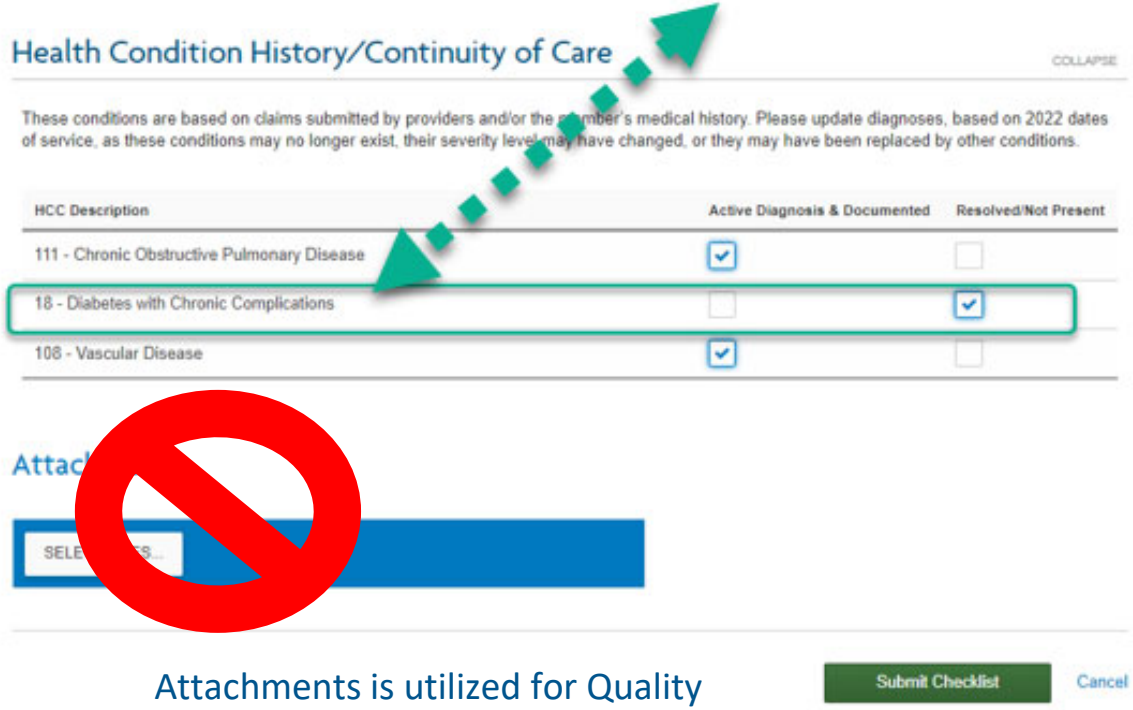


Using Condition Mapping, a provider can determine if the HCC is linked to corresponding diagnosis categories.

1. Filter Condition Mappings file by Line of Business (LOB) the member is associated with.
2. Filter Diagnosis code found clinically appropriate by provider (Column E)

WellCare Provider Portal - Excel Condition Mapping (using DX code)

LOB	RISK_MODEL	DISEASE_COND	DISEASE_COND_NAME	DIAG	DIAG_DESC
MEDICARE	V2421.86.P1-final	HCC17	Diabetes with Acute Complications	E09.11	Drug or chemical induced diabetes mellitus with ketoacidosis with coma



Attachments is utilized for Quality documents and **not** for the Risk Adjustment Appointment Agendas.

- If diagnosis condition name (column D) matches HCC Description listed on agenda, HCC is linked to corresponding diagnosis categories and condition is Active Diagnosis.

- If diagnosis condition name (column D) does not match HCC Description on agenda, condition is Resolved/Not Present.

- Active Diagnosis & Documented' – Patient is currently presenting with this condition. Providers must submit a claim with a diagnosis code that maps to the Disease Category listed on the agenda.

- 'Resolved/Not Present' – Patient is not presenting with the condition listed on agenda.