

# 2024

# Primary Care Physician Medicare Incentive Programs

## Unlock the Benefits of Partnership!

**Earn up to \$1,865 per member with Wellcare’s Physician Medicare Incentive Programs.\***

The physician-patient relationship is a key component in fostering good health and satisfaction among your patients. Quality care is at the heart of this relationship, and Wellcare is pleased to offer a variety of Incentive Programs that reward the superior care you provide your patients throughout the year.

*\*See program details.*

PCP Incentive Program	Maximum Incentive Opportunity**
<b>Partnership for Quality (P4Q) Medicare</b>	Earn up to \$75 per HEDIS® measure gap by scheduling and conducting care gap closure (e.g., Care for Older Adult Assessments, Breast Cancer Screening, Diabetes Screenings, etc.) – 16 measures ranging between \$25 and \$75.
<b>Continuity of Care (CoC)</b>	Earn up to \$400 per each completed Appointment Agenda (Health Condition History only) with a qualified claim.
<b>RxEffect</b>	Earn up to \$600 per member by utilizing the RxEffect tool. Bonus amount depends on market & number of eligible adherence therapies per member.
<b>Mock CAHPS Medicare Member Experience</b>	Earn up to \$40 per assigned member achieving an <i>aggregate</i> Mock CAHPS rating of 3.5 or higher across impactable CAHPS measures on the 2024 Mock CAHPS survey.

*\*\*Payment is dependent on program specific guidelines and physician practice eligibility.*

Please contact your local Provider Engagement representative for additional details on the above programs.

*(continued)*

*For more than 20 years, Wellcare has offered a range of Medicare products, which offer affordable coverage beyond Original Medicare. Beginning Jan. 1, 2022, our affiliated Medicare product brands, including Allwell, Health Net, Fidelis Care, Trillium Advantage, and ‘Ohana Health Plan transitioned to the newly refreshed Wellcare brand. If you have any questions, please contact Provider Relations.*



- By Allwell
- By Fidelis Care
- By Health Net
- By ‘Ohana Health Plan
- By Trillium Advantage



## Incentive Program Important Notes

- ✓ Measurement periods will vary based on program type.
- ✓ Exact payment will be based on specific program methodology.

**This flyer is not a representation of all provider incentive programs offered.**

## Questions?

Contact your local Wellcare representative or call Provider Services at **1-855-538-0454** (TTY: **711**) for specific questions.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

## Additional Conditions

This flyer serves as a general summary of the Primary Care Physician (PCP) incentive programs available this year. Participants are strongly encouraged to review the official program materials for a complete understanding of the terms and conditions associated with each incentive program.

Any bonus payments earned through the Wellcare's Physician Incentive Programs will be in addition to the compensation arrangement set forth in the provider's participation agreement, as well as any other Wellcare incentive program(s) in which the provider may participate. At Wellcare's discretion, participating providers who have a contractual or other quality incentive arrangement with Wellcare, either directly or through an IPA/vendor, may be excluded from participation in this program.

The terms and conditions of the participation agreement, except for appeal and dispute rights and processes, are incorporated into this program, including, without limitation, all audit rights of Wellcare. Providers participating in the Wellcare's Physician Incentive Programs agree that Wellcare or any state or federal agency may audit the provider's records at any time.

Wellcare's Physician Incentive Program is discretionary and subject to modification due to changes in government health care program requirements or otherwise.

Wellcare will determine if the requirements are satisfied, and payments will be made solely at Wellcare's discretion.

There is no right to appeal any decision made in connection with Wellcare's Physician Incentive Programs. If the program is revised, Wellcare will send a notice to participating providers by email or other means of notice permitted under the participation agreement.

Wellcare reserves the right to withhold the payment of any bonus that may have otherwise been paid to a Wellcare's Physician Incentive Program provider to the extent that the provider has received or retained an overpayment of any money to which the provider is not entitled, including, but not limited to, fraud, waste, or abuse from the plan or the plan's eligible member(s).

In the event that Wellcare determines that a Wellcare's Physician Incentive Program provider has been overpaid, Wellcare may offset any bonus payment that may have otherwise been paid to the provider against overpayment.

Wellcare shall make no specific payment, directly or indirectly under a provider incentive program, to a Wellcare's Physician Incentive Program provider as an inducement to reduce or limit medically necessary services to an enrollee, and this program does not contain any provisions that provide incentives – monetary or otherwise – for withholding medically necessary care.

All services should be rendered in accordance with professional medical standards.