


# New York Wellcare Provider Fax Scam Examples

## Example #1: Fax sent from "Billy Pearson"

 **Skewed logo image**

**URGENT NOTICE**

To: Dr. [REDACTED]

Hello,

We have faxed you an Authorization Form to sign on our mutual patient on (10/30/2023) and we have got that paperwork back signed by the doctor on (11/03/2023) but patient's recent clinical notes are missing to proceed with the request further, please send us a copy of patient's recent medical records so that we can fulfill the request of our mutual patient as soon as possible, we would really appreciate your quick response on this request; if you have any questions please give us a call on (850) 391 - 0009. **Poor grammar and punctuation**

**Incorrect phone number**

Doctor or NP Name: Dr. [REDACTED]

Patient Name: [REDACTED]


Patient Phone: [REDACTED]


Patient DOB: [REDACTED]


Please complete attached prescription and fax to the listed number.

Please send it as soon as possible Thank You.

REGARDS: Billy Pearson



 Fax: (850) 764 - 4211

 Phone: (850) 391 - 0009 **Incorrect phone/fax number**

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Health is Everything, Patient Privacy is Our Policy

# New York Wellcare Provider Fax Scam Examples

## Example #2 Page 1: Fax sent from "Fred Kingston"

11/08/2023 1:57 PM [REDACTED] [REDACTED] pg 1 of 2

**Outdated logo**



**RECEIVED**  
NOV 09 2023  
By \_\_\_\_\_

**Incorrect phone/fax numbers**

From: WellCare Health Plans  
To: Dr. [REDACTED]  
Phone: 209-208-8491  
Phone: [REDACTED]  
Fax: 339-499-9153  
Fax: [REDACTED]  
Subject: Request for Medical Record's  
Address: [REDACTED]  
NO. of Pages: (INCLUDING COVER SHEET)2  
Attn: Medical Record's

The authorized recipient of this information is required to destroy the information after its stated need has been fulfilled, unless otherwise required by state law. If you are not the intended recipient you are hereby notified that any reading, disclosure, copying, distribution or the taking of any action in reliance on the contents of this information is strictly prohibited. If you have received this information in error, please notify the sender immediately and arrange for the return or destruction of these documents. Thank you

**CONFIDENTIALITY NOTICE:** This communication and any attachments may contain confidential and/or privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify the sender immediately by telephone and destroy all copies of this communication and any attachments.

**FAX: (339) 499-9153**  
For any assistance or question please call (209) 208-8491  
WellCareHealthPlans  
7700 Forsyth Boulevard, St. Louis, MO 63105

**Incorrect phone/fax numbers**


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# New York Wellcare Provider Fax Scam Examples

## Example #2 Page 2: Fax sent from "Fred Kingston"

11/08/2023 1:57 PM [REDACTED] [REDACTED] pg 2 of 2

**Outdated logo**



**PATIENT OFFICE VISIT NOTES REQUIRED**

Patient Name: [REDACTED] Requested Visit Date: [REDACTED]  
DOB: [REDACTED]  
Member ID: [REDACTED]

**Poor grammar and punctuation**

We are requesting to send the most recent office visit notes along with the provider physical signature on office visit notes including the last appointment date in regards to our mutual patient as we required recent notes for the insurance purposes due to CMS Audit Protocols. This patient has updated the insurance to (WELLCARE HEALTH PLANS) so we need to update this information if the patient is still under the care of Dr. [REDACTED] MD. Kindly mark it, as a high priority by today, your assistance will be highly appreciated.

Please fax the requested recent office visit notes to (339) 499-9153. **Incorrect fax number**

Thank you for your cooperation. Please let us know if you need any additional information.

Medical Records Dept.  
Regards: Fred Kingston  
WellCare Health Plans.

**Incorrect phone/fax numbers**

**FAX: (339) 499-9153**  
For any assistance or question please call (209) 208-8491  
~~WellCare Health Plans~~  
7700 Forsyth Boulevard, St. Louis, MO 63105

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