



Medicaid's rules make sure Staywell gives you the care you need.

One of these rules says we must have providers close to where you live. This is so you don't have to travel far to get care. Another rule says we must have enough providers in each Medicaid region. This will allow Staywell to give care to all our members in that region.

The chart below shows you how we meet these rules.

The first column is Required Providers. It lists the types of providers in our network.

The next four columns are for Drive Time/Distance. These tell how close we need to have providers to where our members live. The second and third columns are for those who live in a city or urban area. The fourth and fifth columns are for those in a rural area.

The last column is called Regional Provider Ratios. This helps us find out how many providers we need to take care of our members in a region.

Here's how the chart works.

First, look at Drive Time/Distance. Look for Primary Care Provider (PCP) under Required Providers. Now look at the second column. This tells you that a member who lives in the city should have to travel no more than 30 minutes or 20 miles to get to a PCP. The third column tells you this is the same for members who live in rural areas.

Now look at Allergy under Required Providers. Here you can see that the Drive Time/Distance is different for the city and rural areas.

Next, look at Regional Provider Ratios. Look again at PCP under Required Providers in the chart. Then read across to the sixth column. It shows a ratio of 1:1,500. That means we need 1 PCP for every 1,500 members in a region. So if we had 6,000 members in a region, we'd need 4 PCPs.

The ratios vary for each type of Required Provider.

Managed Medical Assistance Provider Network Standards Table					
	Urban County		Rural County		Regional Provider Ratios
Required Providers	Maximum Time (minutes)	Maximum Distance (miles)	Maximum Time (minutes)	Maximum Distance (miles)	Providers per Recipient
<b>Primary Care Providers</b>	30	20	30	20	1:1,500 enrollees
<b>Specialists</b>					
Allergy	80	60	90	75	1:20,000 enrollees
Cardiology	50	35	75	60	1:3,700 enrollees
Cardiology (PEDS)	100	75	110	90	1:16,667 enrollees
Cardiovascular Surgery	100	75	110	90	1:10,000 enrollees
Chiropractic	80	60	90	75	1:10,000 enrollees
Dermatology	60	45	75	60	1:7,900 enrollees
Endocrinology	100	75	110	90	1:25,000 enrollees
Endocrinology (PEDS)	100	75	110	90	1:20,000 enrollees
Endodontist	80	60	90	75	1:5,000 enrollees
Gastroenterology	60	45	75	60	1:8,333 enrollees
General Dentist	50	35	75	60	1:1,500 enrollees
General Surgery	50	35	75	60	1:3,500 enrollees
Infectious Diseases	100	75	110	90	1:6,250 enrollees
Midwife	100	75	110	90	1:33,400 enrollees
Nephrology	80	60	90	75	1:11,100 enrollees
Nephrology (PEDS)	100	75	110	90	1:39,600 enrollees
Neurology	60	45	75	60	1:8,300 enrollees
Neurology (PEDS)	100	75	110	90	1:22,800 enrollees
Neurosurgery	100	75	110	90	1:10,000 enrollees
Obstetrics/Gynecology	50	35	75	60	1:1,500 enrollees
Oncology	80	60	90	75	1:5,200 enrollees
Ophthalmology	50	35	75	60	1:4,100 enrollees

**Managed Medical Assistance  
Provider Network Standards Table**

	Urban County		Rural County		Regional Provider Ratios
	Maximum Time (minutes)	Maximum Distance (miles)	Maximum Time (minutes)	Maximum Distance (miles)	Providers per Recipient
Optometry	50	35	75	60	1:1,700 enrollees
Oral Surgery	100	75	110	90	1:20,600 enrollees
Orthodontist	100	75	110	90	1:38,500 enrollees
Orthopedic Surgery	50	35	75	60	1:5,000 enrollees
Otolaryngology	80	60	90	75	1:3,500 enrollees
Pediatric Dentist	50	35	75	60	1:3,000 enrollees
Pediatrics (including Adolescent Medicine)	50	35	75	60	1:1,500 enrollees
Pharmacy	30	20	30	20	1:2,500 enrollees
24-hour Pharmacy	60	45	60	45	n/a
Podiatry	60	45	75	60	1:5,200
Pulmonology	60	45	75	60	1:7,600 enrollees
Rheumatology	100	75	110	90	1:14,400 enrollees
Therapist (Occupational)	50	35	75	60	1:1,500 enrollees
Therapist (Speech)	50	35	75	60	1:1,500 enrollees
Therapist (Physical)	50	35	75	60	1:1,500 enrollees
Therapist (Respiratory)	100	75	110	90	1:8,600 enrollees
Urology	60	45	75	60	1:10,000 enrollees
<b>Facility/ Group/ Organization</b>					
Hospitals (acute care)	30	20	30	20	1 bed:275 enrollees
Hospital or Facility with Birth/Delivery Services	30	20	30	20	2:County
24/7 Emergency Service Facility	30	20	30	20	2:County
Home Health Agency	N/A	N/A	N/A	N/A	2:County
Hospice	N/A	N/A	N/A	N/A	2:County

<b>Managed Medical Assistance Provider Network Standards Table</b>					
	<b>Urban County</b>		<b>Rural County</b>		<b>Regional Provider Ratios</b>
<b>Required Providers</b>	<i>Maximum Time (minutes)</i>	<i>Maximum Distance (miles)</i>	<i>Maximum Time (minutes)</i>	<i>Maximum Distance (miles)</i>	<i>Providers per Recipient</i>
DME/HME	N/A	N/A	N/A	N/A	As required in s. 409.975(1)(e), F.S.
<b>Behavioral Health</b>					
Board Certified or Board Eligible Adult Psychiatrists	30	20	60	45	1:1,500 enrollees
Board Certified or Board Eligible Child Psychiatrists	30	20	60	45	1:7,100 enrollees
Licensed Practitioners of the Healing Arts	30	20	60	45	1:1,500 enrollees
Licensed Community Substance Abuse Treatment Centers	30	20	60	45	2:county
Inpatient Substance Abuse Detoxification Units	N/A	N/A	N/A	N/A	1 bed:4,000 enrollees
Fully Accredited Psychiatric Community Hospital (Adult) or Crisis Stabilization Units/ Freestanding Psychiatric Specialty Hospital	N/A	N/A	N/A	N/A	1 bed:2,000 enrollees
Fully Accredited Psychiatric Community Hospital (Child) or Crisis Stabilization	N/A	N/A	N/A	N/A	1 bed:4,000 enrollees

<b>Managed Medical Assistance Provider Network Standards Table</b>					
	<b>Urban County</b>		<b>Rural County</b>		<b>Regional Provider Ratios</b>
<b>Required Providers</b>	<i>Maximum Time (minutes)</i>	<i>Maximum Distance (miles)</i>	<i>Maximum Time (minutes)</i>	<i>Maximum Distance (miles)</i>	<i>Providers per Recipient</i>
Units/ Freestanding Psychiatric Specialty Hospital					

<b>Type of Doctor</b>	<b>Definition</b>
<b>Adolescent Medicine</b>	Diagnose and treat general medical conditions for adolescents
<b>Allergy and Immunology</b>	Diagnose and treat allergic conditions and diseases of the immune system
<b>Anesthesiology</b>	Administer anesthesia to achieve temporary, partial or complete loss of sensation to a patient undergoing surgery
<b>Cardiology</b>	Diagnose and treat the diseases of the heart
<b>Cardiovascular</b>	Diagnose and treat the diseases of the heart, blood vessels and circulatory system
<b>Chiropractic</b>	Therapeutic treatment based primarily upon the interactions of the spine and nervous system, the method of treatment usually being to adjust the segments of the spinal column
<b>Dermatology</b>	Diagnose and treat the diseases and disorders of the skin
<b>Dentist</b>	Treats the diseases and conditions that affect the teeth and gums

<b>Endocrinology</b>	Diagnose and treat the diseases and disorders of the endocrine glands (thyroid, pituitary, pancreas, ovaries and testes)
<b>Endodontist</b>	Specializes with problems inside the tooth, including nerves, blood vessels
<b>Gastroenterology (GI)</b>	Diagnose and treat the diseases and disorders of the stomach and intestines
<b>General Surgery</b>	Treatment of injury, deformity and disease using operative procedures
<b>Infectious Diseases</b>	Diagnose and treat the diseases and disorders of adult internal organs
<b>Midwife</b>	A trained professional who assists women during childbirth
<b>Nephrology</b>	Diagnose and treat the diseases and disorders of the kidney
<b>Neurology</b>	Diagnose and treat the diseases and disorders of the nervous system
<b>Neurosurgery</b>	Surgery performed on the nervous system, especially the brain and spinal cord
<b>Obstetrics (OB)</b>	Management of care during pregnancy and childbirth
<b>Oncology</b>	Diagnose and treat tumors and cancer
<b>Ophthalmology</b>	Diagnose and treat the diseases and disorders of the eye
<b>Optometry</b>	Examining the eyes for visual defects and prescribing corrective lenses (example, glasses)
<b>Oral Surgery</b>	Operative treatment for disorders of the mouth
<b>Orthodontics</b>	Correct and prevent irregularities of the teeth
<b>Orthopedic Surgery</b>	Surgery performed by a medical specialist, such as orthopedist or orthopedic surgeon, trained to deal with problems that develop in the bones, joints and ligaments
<b>Otolaryngologist (Ears, Nose &amp; Throat – ENT)</b>	Diagnose and treat the diseases and disorders of the ear, nose and throat
<b>Pathology</b>	Diagnose the structural and functional changes caused by disease in tissue, organs and body fluids

<b>Pediatrics</b>	Diagnose and treat the diseases of children and management of their health
<b>Podiatry</b>	Diagnose and treat the disorders of the foot
<b>Pulmonology</b>	Diagnose and treat the diseases and disorders of the lung (example, asthma doctor)
<b>Rheumatology</b>	Diagnose and treat the diseases and disorders of the joints and associated structures, such as arthritis and degenerative joint disease
<b>Occupational Therapist (OT)</b>	Assist to maximize the independence and health to someone who is limited by physical injury, illness, cognitive impairment, psychosocial dysfunction, mental illness, or a developmental or learning disability
<b>Speech Therapist (ST)</b>	Therapist trained to evaluate and treat voice, speech, language, or swallowing disorders
<b>Physical Therapist (PT)</b>	Assist to improve physical abilities
<b>Respiratory Therapist (RT)</b>	Assist to improve acute and chronic breathing disorders, as through the use of respirators or medication in aerosol form
<b>Urology</b>	Diagnose and treat diseases of the urinary tract system